

# Sedex Members Ethical Trade Audit Report





	A	udit D	etails			
Sedex Company Reference: (only available on Sedex System)	ZC: 1079049	Sedex Site Re (only available System)		ZS: 10	000074	
Business name (Company name):	Iris Fabrics Ltd.					
Site name:	Iris Fabrics Ltd.					
Site address: (Please include full address)	Zirani Bazar, Kashimpur, Joydebpur, Gazipur		Country:		Bangladesh	
Site contact and job title:	Mr. Saidur Rahman	(Emor	n)_Manager Si	ustainable (S	ocial &	Compliance)
Site phone:	+88 01811458210, 01943334477		Site e-mail:		emon@irisgroupbd.com	
SMETA Audit Pillars:	∑ Labour Standards	Safe	lealth & ty (plus ronment 2- r)	Environr 4-pillar	nent	Business Ethics
Date of Audit:	March 11, 2023					

Audit Company Name & Logo:
Bureau Veritas Consumer Product Services (BD) Ltd.
ALU VEA

# Report Owner (payer):

(If paid for by the customer of the site please remove for Sedex upload Iris Fabrics Ltd.

Audit Conducted By								
Affiliate Audit Company	$\boxtimes$	Purchaser		Retailer				
Brand owner		NGO		Trade Union				
Multi– stakeholder			Combined Audit (	select all that appl	у)			

If you have any concerns or queries about this SMETA report or the associated SMETA audit, please contact <a href="mailto:grievance@sedex.com">grievance@sedex.com</a>.

To confirm the validity of this report, please visit <a href="https://www.sedex.com/audit-verifier/">https://www.sedex.com/audit-verifier/</a>



# **Audit Content:**

- (1) A SMETA audit was conducted which included some or all of Labour Standards, Health & Safety, Environment and Business Ethics. The SMETA Best Practice Version 6.1 was applied. The scope of workers included all types at the site e.g. direct employees, agency workers, workers employed by service providers and workers provided by other contractors. Any deviations from the SMETA Methodology are stated (with reasons for deviation) in the SMETA Declaration.
- (2) The audit scope was against the following reference documents

#### 2-Pillar SMETA Audit

- ETI Base Code
- SMETA Additions
  - Universal rights covering UNGP
    - Management systems and code implementation,
    - Responsible Recruitment
    - Entitlement to Work & Immigration,
    - Sub-Contracting and Home working,

## **4-Pillar SMETA**

- 2-Pillar requirements plus
- Additional Pillar assessment of Environment
- Additional Pillar assessment of Business Ethics
- The Customer's Supplier Code (Appendix 1)
- (3) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (4) Any Non-Compliance against customer code shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.



## **SMETA Declaration**

I declare that the audit underpinning the following report was conducted in accordance with SMETA Best Practice Guidance and SMETA Measurement Criteria.

- (1) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (2) Any Non-Compliance against customer code alone shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

Any exceptions to this must be recorded here (e.g. different sample size): Factory management are convenient in English and requested auditor to write the CAP in English

Auditor Team (s) (please list all including all interviewers):

Lead auditor: Sanzida Sultana RASNA APSCA number: RA21702985

Lead auditor APSCA status: Registered Auditor

Team auditor: Md Ataur Rahman SK. Rezowan-Ul-Islam

APSCA number: ASCA32200252 Al Amin

Interviewers: Sanzida Sultana RASNA Md Ataur Rahman

APSCA number: RA21702985 APSCA number: RA21702809 SK. Rezowan-Ul-Islam APSCA number: ASCA21704591

Report writer: Al Amin

Report reviewer: Arbaz Khan

Date of declaration: March 11, 2023

Note: The focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.

This report provides a summary of the findings and other applicable information found/gathered during the social audit conducted on the above date only and does not officially confirm or certify compliance with any legal regulations or industry standards. The social audit process requires that information be gathered and considered from records review, worker interviews, management interviews and visual observation. More information is gathered during the social audit process than is provided here. The audit process is a sampling exercise only and does not guarantee that the audited site prior, during or post-audit, are in full compliance with the Code being audited against. The provisions of this Code constitute minimum and not maximum standards and this Code should not be used to prevent companies from exceeding these standards. Companies applying this Code are expected to comply with national and other applicable laws and where the provisions of law and this Code address the same subject, to apply that provision which affords the greater protection. The ownership of this report remains with the party who has paid for the audit. Release permission must be provided by the owner prior to release to any third parties.

"This audit includes elements beyond the scope of a Social Compliance Audit as defined by the APSCA Competency Framework. The association of the auditor's APSCA number with this report is limited to those elements outlined in the APSCA Competency Framework. APSCA makes no representations with respect to the auditor's competency to professionally evaluate compliance with any other audit elements."

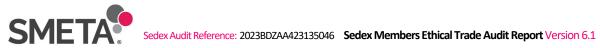
APSCA number: RA21702809

APSCA number: ASCA21704591

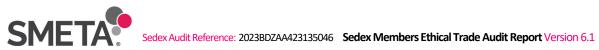


# **Summary of Findings**

Issue (please click on the issue title to go direct to the appropriate audit results by clause) Note to auditor, please ensure that when issuing				Record the number of issues by line*:			Findings (note to auditor, summarise in as few words as possible NCs, Obs and GE)		
	audit report, hyperlinks are retained.	ETI Base Code	Local Law	Additional Elements	Customer Code	NC	Obs	GE	
OA	Universal Rights covering UNGP						06	0	Obs:  It was noted that there is no policy that expresses commitment to respect human rights.  It was noted that there is no designated responsible person for implementing standards concerning Human Rights.  It was noted that factory did not identify their stakeholders and salient issues.  It was noted that factory did not measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.  It was noted that factory did not have any system to address the potential adverse impact on human rights among any of their stakeholders and enable effective remediation.  It was noted that there is no transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter.



ОВ	Management systems and code implementation			0	0	0	None
1.	Freely chosen Employment			0	0	0	None
2	Freedom of Association			0	0	0	None
3	Safety and Hygienic Conditions			03	0	0	<ul> <li>NC:</li> <li>Based on factory provided risk assessment and machine safety operation label proper eye guards of flatlock sewing machine and bartack machine shall install in proper place for avoid eye injury of the operator. It was noted through facility tour that eye guards of 15 out of 186 flatlock sewing machines and 5 out of 18 bartack machines were found at displaced condition by operators while working at sewing sections at 2nd and 3rd floor of building#1. However, facility had provided training to the workers in machine safety on February 26, 2023.</li> <li>Based on factory tour it was noted that 5 out of 15 dyeing workers of dyeing section at ground floor of building#4 and 2 out of 4 worker of screen wash area at 1st floor of building 4 were found not using required PPE like respiratory face mask, hand gloves, eye googles while working. Thus, those workers could face the health hazard</li> </ul>



							as different types of chemicals were found using in those areas. However, facility had provided the PPE to the workers but the workers were unaware of using those.  Based on factory tour it was noted that aisles were found partially blocked condition in the following areas- 02 out of 04 aisles were found partially blocked by fabrics in cut panel area at 5th floor of building 4. Note that the area is about 4500 square feet, 2 exit ways were available for safe evacuation and around 10 employees were found working in that area.  Thus, the blocks could create obstacle for safe evacuation in case of emergency.
4	<u>Child Labour</u>			0	0	0	None
5	Living Wages and Benefits			0	0	01	<ul> <li>GE:</li> <li>Facility provides attendance bonus BDT.</li> <li>250 to 600 for workers based on designation.</li> </ul>
6	Working Hours			0	0	0	None
7	<u>Discrimination</u>			0	0	0	None
8	Regular Employment			0	0	0	None
8A	Sub-Contracting and Homeworking			0	0	0	None



9	Harsh or Inhumane Treatment			0	0	0	None
10A	Entitlement to Work			0	0	0	None
10B2	Environment 2-Pillar			2	0	0	<ul> <li>It was noted that, the Environment Clearance Certificate for CPP (Captive Power Plant) of the facility expired on 02 January 2023.</li> <li>Based on factory tour it was noted that solid wastage such as jhut, poly, cartons were found kept under the open sky without maintaining proper segregation as per types and hazards beside shed 2</li> </ul>
10B4	Environment 4–Pillar			0	0	0	NA
10C	Business Ethics			0	0	0	NA

General observations and summary of the site:

## NC found in this audit on March 11, 2023:

## **Safety and Hygienic Conditions:**

- 1. Based on factory provided risk assessment and machine safety operation label proper eye guards of flatlock sewing machine and bartack machine shall install in proper place for avoid eye injury of the operator. It was noted through facility tour that eye guards of 15 out of 186 flatlock sewing machines and 5 out of 18 bartack machines were found at displaced condition by operators while working at sewing sections at 2nd and 3rd floor of building#1. However, facility had provided training to the workers in machine safety on February 26, 2023.
- 2. Based on factory tour it was noted that 5 out of 15 dyeing workers of dyeing section at ground floor of building#4 and 2 out of 4 worker of screen wash area at 1st floor of building 4 were found not using required PPE like respiratory face mask, hand gloves, eye googles while working. Thus, those workers could face the health hazard as different types of chemicals were found using in those areas. However, facility had provided the PPE to the workers but the workers were unaware of using those.
- 3. Based on factory tour it was noted that aisles were found partially blocked condition in the following areas-



02 out of 04 aisles were found partially blocked by fabrics in cut panel area at 5th floor of building 4. Note that the area is about 4500 square feet, 2 exit ways were available for safe evacuation and around 10 employees were found working in that area.

Thus, the blocks could create obstacle for safe evacuation in case of emergency.

#### **Environment 2-Pillar:**

- 1. It was noted that, the Environment Clearance Certificate for CPP (Captive Power Plant) of the facility expired on 02 January 2023.
- 2. Based on factory tour it was noted that solid wastage such as jhut, poly, cartons were found kept under the open sky without maintaining proper segregation as per types and hazards beside shed 2.

#### **Observations:**

- 1. It was noted that there is no policy that expresses commitment to respect human rights.
- 2. It was noted that there is no designated responsible person for implementing standards concerning Human Rights.
- 3. It was noted that factory did not identify their stakeholders and salient issues.
- 4. It was noted that factory did not measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.
- 5. It was noted that factory did not have any system to address the potential adverse impact on human rights among any of their stakeholders and enable effective remediation.
- 6. It was noted that there is no transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter.

#### Good Example:

1. Facility provides attendance bonus BDT. 250 to 600 for workers based on designation.

## Summary of the site:

Iris Fabrics Ltd. was established in 2007 at Zirani Bazar, Kashimpur, Joydebpur, Gazipur, Bangladesh. The total factory area was 3,26,660 square feet and the production area were 2,20,000 square feet. The factory specializes in the manufacture of Knit (tops & bottoms) items. The factory consists of 12 buildings and 3 sheds.

Production process included knitting, dyeing, dyeing finishing, cutting, printing, sewing, finishing and packing. Factory had no pick season (round the year same) with production capacity is 18,00, 000 for lingerie item and 12,00, 000 for other knit item per month. The factory's major markets were the USA-5%, Europe-60%, Canada-5% and others 30% and its major customers were H&M, Kmart, Lindex, Carrefour, Next, Kappahl, Delta Gallil.



On the day of audit, there were 2858 employees (Male-1518 & Female-1340) in the factory. However, total strength is 2954 of which 1565 male and 1389 female workers. General working hour was from 08:00 am to 05:00 pm with 60 minutes lunch break from 1:00 pm to 2:00 pm except knitting, dyeing & dyeing finishing section. Working hour for knitting, dyeing finishing were in 3 shifts as follows: 1st shift- 6:00 am to 2:30 pm, 2nd shift-2:00 pm to 10:30 pm, 3rd shift: 10:00 pm to 6:30 am with 60 minutes break in each shift by rotation basis. As per provided time cards and salary sheet the weekend of the factory is Tuesday (since August 16, 2022, before that factory's weekend was on Friday) except knitting, dyeing & dyeing finishing section. The weekend of knitting, dyeing & dyeing finishing section by rotation basis. The factory use face swipe and face swipe as a time keeping system for all workers.

Remark: As per booking the address of the factory was Zirani Bazar, Kashimpur, Gazipur but as per license the address was Zirani Bazar, Kashimpur, Joydebpur, Gazipur.

\*Please note the table above records the total number of Non-compliances (NC), Observations (Obs) and Good Examples (GE). This gives the reviewer an indication of problem areas but does not detail severities of each issue – Reviewers need to check audit results by clause.



# **Site Details**

	Site Det	ails				
A: Company Name:	Iris Fabrics Ltc	l.				
B: Site name:	Iris Fabrics Ltd.					
C: GPS location: (If available)	GPS Address: Zirani Bazar, k Joydebpur, C	47 8524				
D: Applicable business and other legally required licence numbers and documents, for example, business license number, liability insurance, any other required government inspections	Factory license: 14239/Gazipur 'K' category, issued by Chief Inspector General of Industries (Govt. Of the People's Republic of Bangladesh), which is valid till June 30, 2023.  Fire License: Fire License No: DD/Dhaka/20598/2007 issued by Bangladesh Fire Service & Civil Defence Authority which is valid till June 30, 2023.					
	Trade License: 82 issued by Gazipur City Corporation which i valid till June 30, 2023.  Certificate of Incorporation: C-59314 (1320)/05 (Once in a time)					
E: Products/Activities at site, for example, garment manufacture, electricals, toys, grower, cutting, sewing, packing etc	Product: Knit (tops & bottoms) items; Process: knitting, dyeing, dyeing finishing, cutting, printing, sewing, finishing and packing.					
F: Site description: (Include size, location, and age of site. Also, include structure and number of buildings)	In view of facilities, the facility consists of 12 buildings made of concrete and 3 Sheds					
	Production Building no	Description		Remark, if any		
	Building #1					
	Ground Floor	section of IRIS K		None		
	1st floor	Finishing section, Inspection Room o	Packing section & f IRIS Fabrics Ltd	None.		
	2 <sup>nd</sup> floor	Sewing section, S Maintenance Room of IRIS Fabrics Ltd	Snap Button area, m, Inspection Room	None		
	3 <sup>rd</sup> floor	Sewing section of I		None		
	4 <sup>th</sup> floor	Finishing section of	IRIS Kntiwear Ltd	None		



Sewing section, Maintenance room, None Inspection Room, IE section of IRIS 5<sup>th</sup> floor Knitwear Ltd. (Same owner under same management separate business licenses and separate workforce) Common cutting section, CAD room of None IRIS Fabrics Ltd. & IRIS Knitwear Ltd. 6th floor (Same owner under same management separate business licenses and separate workforce) Sewing section & Finishing section, None Maintenance room, Inspection room 7<sup>th</sup> floor of IRIS Knitwear Ltd. (Same owner under same management separate business licenses and separate workforce) Directors Room, IT room, Planning None section, meeting room, merchandising & Marketing section, canteen area, dining room, female Prayer room 8th floor common for IRIS Fabrics Ltd. & IRIS Knitwear Ltd. (Same owner under same management separate business licenses and separate workforce) Rooftop 100% free. None Is this a shared Yes building? Building #2 Ground None Office room of IRIS Fabrics Ltd floor Common Medical & Child Care room None of IRIS Fabrics Ltd. & IRIS Knitwear Ltd. 1st floor (Same owner same under management separate business licenses and separate workforce) Is this a shared Yes. building? Building #3 Solely used by IRIS Knitwear Ltd. Ground (Same owner under same floor to 5<sup>th</sup> None management separate business floor licenses and separate workforce) Rooftop 100% free. None Is this a shared No. building? Building#4 Fire pump room common of IRIS None Fabrics Ltd. & IRIS Knitwear Ltd. (Same **Basement** owner under same management separate business licenses and separate workforce) Dyeing section, Dyeing Finishing None Ground section, Fabrics Inspection room of IRIS floor Fabrics Ltd. Mezzanine Office area None Printing section of IRIS Fabrics Ltd. 1st floor None 2<sup>nd</sup> floor Grey Fabrics Store of IRIS Fabrics Ltd. None



3 <sup>rd</sup> floor	Accessories Store, Yarn Store of IRIS Fabrics Ltd.	None
4 <sup>th</sup> Floor	Finished fabrics store and sample section of IRIS Fabrics Ltd.	None
5 <sup>th</sup> floor	Finished garments store and cut panel keeping area of IRIS Fabrics Ltd.	None
Rooftop	Solar Panel of IRIS <b>Fabrics Ltd.</b>	None
Is this a		
shared	No,	
building?		
Building#5		
Ground	Generator room common for IRIS	None
Floor	Fabrics Ltd.	140110
Rooftop	Cooling tower and 70% free.	None
	Cooling lower and 70% free.	None
Is this a shared	Yes	
building?		
Building #6		
Bollaling #6	Common Poller room Common Common	None
Ground floor	Common Boiler room, Compressor & WTP of IRIS Fabrics Ltd. & IRIS Knitwear Ltd. (Same owner under same management separate business licenses and separate workforce)	None
Is this a		
shared	Yes	
building?		
Building #7		
Ground		None
floor	ETP & ETP LAB of <b>IRIS Fabrics Ltd.</b>	None
Is this a		
shared	No	
building?	110	
Building #8		
Building #6	Florida de la ladada e e e e e e e e e e e e e e e e e	NI
Ground floor	Electrical substation common of IRIS Fabrics Ltd. & IRIS Knitwear Ltd. (Same owner under same management separate business licenses and separate workforce)	None
Is this a		
shared	Yes	
building?		
Building #9		
Ground floor	Common Boiler room of IRIS Fabrics Ltd. & IRIS Knitwear Ltd. (Same owner under same management separate business licenses and separate workforce)	None
Rooftop	100% free	
Is this a		
shared building?	Yes	
Building		
#10		
Ground floor	Fire control room of IRIS Fabrics Ltd. & IRIS Knitwear Ltd. (Same owner under same management separate business licenses and separate workforce)	

Is this a shared building?	Yes	
Building #11		
Ground floor	Maintenance room. IRIS Fabrics Ltd. & IRIS Knitwear Ltd. (Same owner under same management separate business licenses and separate workforce)	
Is this a shared building?	Yes	
Building #12		
Ground floor	Security Office common of IRIS Fabrics Ltd. & IRIS Knitwear Ltd. (Same owner under same management separate business licenses and separate workforce)	None
ls this a shared building?	Yes	
Shed 01  Ground floor	Dyeing section, Dyeing Finishing section, Maintenance room, Chemical Sub store, Fabric Inspection room,	None
	General Store of IRIS Fabrics Ltd.	Nana
Mezzanine Is this a shared building?	Office area of IRIS Fabrics Ltd.  No	None
Shed #2		
Ground floor	Central Chemical store of IRIS Fabrics Ltd.	None
Is this a shared building?	No	
Shed #3		
Ground floor	Wastage store common of IRIS Fabrics Ltd. & IRIS Knitwear Ltd. (Same owner under same management separate business licenses and separate workforce)	None
Is this a shared building?	Yes	
	lease add any extra rows if appropriat uctural integrity issues (large cracks) ob	
☐ Yes ☑ No	ve details: No crack was observed on	



	F3: Does the site have a structural engineer evaluation?  Yes No  F4: Please give details:  Facility has conducted structural, fire and electrical safety audit by Accord in March 2014 and completed all the remediation measures and received the Letter of Recognition on June 19, 2016 from Accord.
G: Site function:	Agent Factory Processing/Manufacturer Finished Product Supplier Grower Homeworker Labour Provider Pack House Primary Producer Service Provider Sub-Contractor
H: Month(s) of peak season: (if applicable)	Factory had no peak season (round the year same)
I: Process overview: (Include products being produced, main operations, number of production lines, main equipment used)	The production capacity is 1800, 000 for lingerie item and 1200, 000 for other knit item per month. The factory specialized in the manufacture of Knit (tops & bottoms) items.  Production process: The main production process is knitting, dyeing, dyeing finishing, cutting, printing, sewing, finishing and packing.
	Total production line: 42
	Main equipment: 1 Needle Lock Stitch Plain M/C-430, 2 Needle 4 Thread Overlock M/C-188, 2 Needle 4 Thread Overlock Small M/C-10, 1 Needle 3 Thread Overlock Blind Stitch M/C-15, 3 Needle 5 Thread Flatlock Cylinder Bad M/C-112, 3 Needle 5 Thread Flatlock Compressure M/C-46, 3 Needle 5 Thread Flatlock F.Set M/C-28, 3 Needle 5 Thread Fl Cylinder Bad Small M/C-6, 1 Needle Lock Stitch Button Hole M/C-12, 1 Needle Lock Stitch Button Stitch M/C-12, 1 Needle Lock Stitch Bartack M/C-18, 2 Needle Lock Stitch Plain M/C-4, 1 Needle Lock Stitch Zig Zak M/C-2, 2 Needle 4 Thread ChainStitch fit of Arm M/C-19, 11 Needle 22 Thread Chain Stitch PMD M/C-3, 2 Needle 4 Thread Chain Stitch Backtape M/C-4, 2 Needle 4 Thread Chain Stitch Picoting M/C-2, Snap Button M/C-4, Piping Strip (RIB) Cutting M/C-10, Metal Detector M/C-3, Strapping (PB) M/C-4, 1 Needle 2 Thread Chain Stitch M/C-10, Cloth Cutting M/C-14, Fusing M/C-1, Band Knife M/C-3, IN Cutter M/C-1, Spreading M/C-1, Spreading M/C-2, CAD M/C-2, Generator -5, Boiler-2, Pull Test -2, Print Machine -7, Metal Detector -0, Heat Press -8, Curing -1, Fabrics Relaxing Machine -1, 1 Needle Lock Stitch Auto Plain



	M/C-70, 1 Needle Lock Stitch Zig Zak M/C-25, 1 Needle Lock Stitch Vertical M/C-6, 1 Needle Lock Stitch Barteck M/C-6, 1 Needle Lock Stitch Button Stitch M/C-1, 1 Needle Lock Stitch Button Hole M/C-1, 1 Needle Lock Stitch Bus M/C-1, 1 Needle Lock Stitch Bus M/C-1, 2 Needle 4 Thread Inter Lock Over Lock M/C-100, 2 Needle 4 Thread Inter Lock Over Lock M/C-10, "3 Needle 5 Thread Inter Lock Stitch Flat Lock F.Set M/C"-36, "3 Needle 5 Thread Inter Lock Stitch Flat Lock Compressure M/C"-20, "3 Needle 5 Thread Inter Lock Stitch Flat Lock Cylinder Bad M/C"-8, "3 Needle 5 Thread Inter Lock Stitch Flat Lock Cylinder Bad Small M/C"-10, "3 Needle 5 Thread Inter Lock Stitch Flat Lock Stitch Flat Lock Right Hand Fabrics Timmer & Las Attach M/C"-6, 3 Needle 5 Thread Inter Lock Stitch Flat Lock Right Hand Fabrics Timmer & Elastic with Attach Roller M/C-12, 4 Needle 6 Thread Flat Simmer M/C-12 etc. (as per provided machine list).
J: What form of worker representation / union is there on site?	☐ Union (name) ☐ Worker Committee [By Election on March 03, 2023] ☐ Other (specify) ☐ None
K: Is there any night production work at the site?	∑ Yes □ No
L: Are there any on site provided worker accommodation buildings e.g. dormitories	Yes No L1: If yes, approx. % of workers in on site accommodation Not applicable
M: Are there any off site provided worker accommodation buildings	Yes No M1: If yes, approx. % of workers Not applicable
N: Were all site-provided accommodation buildings included in this audit	Yes No N1: If no, please give details [Factory did not give any accommodation or dormitory facility to the workers]



Audit Parameters					
A: Time in and time out	A1: Day 1 Ti AM A2: Day 1 Ti 25 PM			/ 2 Time in: N/A / 2 Time out: N/A	A5: Day 3 Time in: N/A A6: Day 3 Time out: N/A
B: Number of auditor days used:	04 Auditors in 1 day: 4 Man-days				
C: Audit type:	Full Initia Periodic Full Follo Partial Fo	w-up bllow-Up ther			
D: Was the audit announced?	Annound Semi – a Unannou	nnounced: W	indow de	etail: 4 <mark>weeks</mark>	
E: Was the Sedex SAQ available for review?	Yes     □ No     E1: If No, why not?				
F: Any conflicting information SAQ/Pre-Audit Info to Audit findings?	Yes No If <b>Yes</b> , please capture detail in appropriate audit by clause				
G: Who signed and agreed CAPR (Name and job title)	Mr. Saidur Rahman (Emon)_Manager Sustainable (Social & Compliance)				
H: Is further information available (If yes, please contact audit company for details)	☐ Yes ☐ No				
I: Previous audit date:	March 20, 2022				
J: Previous audit type:	Full Initial				
K: Were any previous audits reviewed for this audit	Yes No N/A				
Audit attendance		Manageme	nt	Worker Represent	atives
		Senior manageme	nt	Worker Committe representatives	e Union representatives



A: Present at the opening meeting?	⊠ Yes □ No	⊠ Yes □ No	☐ Yes ⊠ No
B: Present at the audit?	⊠ Yes □ No	⊠ Yes □ No	☐ Yes ⊠ No
C: Present at the closing meeting?	⊠ Yes □ No	⊠ Yes □ No	☐ Yes ⊠ No
D: If Worker Representatives were not present please explain reasons why (only complete if no worker reps present)	Worker representative (Member of Participation Committee) was present in the opening meeting, audit process and closing meeting.		
E: If Union Representatives were not present please explain reasons why: (only complete if no union reps present)	There is no Trade Union in this factory. On the other hand, there is no obligation to form / join Trade Union and Freedom of Association and Collective Bargaining in Bangladesh.		



# **Worker Analysis**

The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national or permanent resident or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity.

Worker Analysis								
		Local			Migrant*			Total
	Permanen <del>t</del>	Temporary	Agency	Permanent	Temporary	Agency	Home workers	Total
Worker numbers – Male	1565	0	0	0	0	0	0	1565
Worker numbers – female	1389	0	0	0	0	0	0	1389
Total	2954	0	0	0	0	0	0	2954
Number of Workers interviewed – male	33	0	0	0	0	0	0	33
Number of Workers interviewed – female	29	0	0	0	0	0	0	29
Total – interviewed sample size	62	0	0	0	0	0	0	62



A: Nationality of Management	Bangladeshi	
B: Please list the nationalities of all workers, with the three most common nationalities listed first.  Please add more nationalities as applicable to site. Add more rows if required.	Nationalities: B1: Nationality 1: Bangladeshi B2: Nationality 2: B3: Nationality 3:	Was the list completed during peak season?  ☐ Yes ☐ No  If no, please describe how this may vary during peak periods: Factory had no peak season (round the year same)
C: Please provide more information for the three most common nationalities.	C: approx % total workforce: Nationality 1 _ 100% C1: approx % total workforce: Nationality 2 C2: approx % total workforce: Nationality 3	
D: Worker remuneration (management information)	D:% workers on piece rate D1:% hourly paid workers D2: 100% salaried workers  Payment cycle: D3:% daily paid D4:% weekly paid D5: 100% monthly paid D6:% other D7: If other, please give details Not applicable	



Worker Interview Summary			
A: Were workers aware of the audit?	∑ Yes □ No		
B: Were workers aware of the code?	∑ Yes □ No		
C: Number of group interviews: (Please specify number and size of groups. Please see SMETA Best Practice Guidance and Measurement Criteria. If the auditor was not able to follow the BPG, please state within the declaration)	8 groups of 5		
D: Number of individual interviews (Please see SMETA Best Practice Guidance and Measurement Criteria)	D1: Male: 12	D2: Female: 10	
E: All groups of workers are included in the scope of this audit such as; Direct employees, Casual and agency workers, Workers employed by service providers such as security and catering staff as well as workers supplied by other contractors.  Note to auditor: please record details of migrant /agency/contractor workers in section 8 – Regular Employment, under Responsible Recruitment	Xes     No     If no, please give details		
F: Interviews were done in private and the confidentiality of the interview process was communicated to the workers?	∑ Yes □ No		
G: In general, what was the attitude of the workers towards their workplace?	<ul><li>☐ Favourable</li><li>☐ Non-favourable</li><li>☐ Indifferent</li></ul>		
H: What was the most common worker complaint?	None		
I: What did the workers like the most about working at this site?	Wages are paid on time, working condition is hygienic, legal benefits provided, and management are supportive and well behaved.		
J: Any additional comment(s) regarding interviews:	Most employees enjoyed working at this facility, they felt they had sufficient wage and had a good relationship with management in general.		
K: Attitude of workers to hours worked:	The interviewed workers expressed satisfaction about their working hours as it is favourable to their health with no excess stress and all over time, works were voluntary.		
L. Is there any worker survey information available?			



No L1: If yes, please give details:	☐ Yes		
L1: If yes, please give details:	☐ Yes ☐ No		
	L1: If yes, please give details:		

#### M: Attitude of workers:

(Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk

The employees were generally positive about their work place; they got on well with workers and managers. They found management team positive and approachable. 62 workers were selected for interview including 33 male and 29 female employees, they were interviewed as 08 groups of 05 and the balances of 22 workers were interviewed individually.

The employees were assured of confidentiality and they spoke freely of their views of the factory. All employees said they were satisfied with their employment at the factory and they are provided wages as per their agreement. They felt free to leave this employer and understood the notice period required. They facility management treated them with respect.

They are able to complain directly to their compliance responsible person or line manager and felt free to give their general concerns to their management representative.

#### N: Attitude of worker's committee/union reps:

(Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk

The Participation Committee members were positive about the facility and looking forward to developing relationships with the management team.

The Participation Committee member's interview was conducted privately in a separate place. The Participation Committee members replied naturally regarding their responsibilities as Participation Committee member and they also informed that they can easily carryout their daily job without any difficulties.

#### O: Attitude of managers:

(Include attitude to audit, and audit process. Both positive and negative information should be included)

The facility management showed a positive attitude to this audit and during the whole audit process, Mr. Saidur Rahman (Emon)\_Manager Sustainable (Social & Compliance) along with his team was present throughout the audit process and co-operated the whole audit. Facility management respected client's requirements and allowed auditor(s) to take photographs of all production process, best practices and non-conformities. They also provided the required documents' photocopy and allowed auditors to interact with the employees confidentially. At the closing meeting, the facility management agreed with all the findings and suggested corrective actions.

The factory management had a system in place to check their current practices against their client's requirements and the local law, and they took notice of the findings of the internal audit team and have a Health & Safety committee to take care of health and safety concerns.



# **Audit Results by Clause**

#### 0A: Universal Rights covering UNGP

(Click here to return to summary of findings)

#### 0.A. Guidance for Observations

0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers.

0.A.2 Businesses should have a designated person responsible for implementing standards concerning Human rights

0.A.3 Businesses shall identify their stakeholders and salient issues.

0.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.

0.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.

0.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter.

Note for auditors and readers. This is not a full Human Rights Assessment, but instead a check on the business's implementation of processes to meet their Universal rights covering UNGP responsibilities.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors' examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

Factory management is not aware of Universal right covering UNGP. They had no policy, no designated responsible person and no transparent system to comply with this clause.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Factory policy, rules and regulations

Any other comments: Nil

respect human rights?  No A1: Please give details: There is no policy that expresses commitment to respect human rights
---



B: Does the business have a designated person responsible for implementing standards concerning Human Rights?	Yes No  Facility management has no designated a responsible person for implementing standards concerning Human Rights.  Name: N/A Job title: N/A
C: Does the business have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter?	Yes No C1: Please give details: There is no transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter.
D: Does the grievance mechanism meet UNGP expectations? (Legitimate, Accessible, Predictable, Equitable, Transparent, Rightscompatible, a source of continuous learning and based on stakeholder engagement)	Yes No D1: If no, please give details: There is no grievance mechanism meet with UNGP requirement of e.g. (Legitimate, Accessible, Predictable, Equitable, Transparent, Rights-compatible, a source of continuous learning and based on stakeholder engagement).
E: Does the business demonstrate effective data privacy procedures for workers' information, which is implemented?	Yes No E1: Please give details: Facility had a data privacy policy and they stored worker's personal file minimum 2 years.

Findings	
Finding: Observation  Company NC	Objective evidence observed: Based on
1. <b>Description of observation:</b> It was noted that there is no policy that expresses commitment to respect human rights.	management interview & documents review.
<b>Additional elements:</b> 0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers.	
<b>Comments:</b> It is recommended that management adopt practices and controls to ensure that factory shall have a policy that expresses commitment to respect human rights.	
Finding: Observation  Company NC	Objective evidence observed: Based on
<b>2. Description of observation:</b> It was noted that there is no designated responsible person for implementing standards concerning Human Rights.	management interview & documents review.

Additional elements: 0.A.2 Businesses should have a designated person responsible for implementing standards concerning Human rights.  Comments: It is recommended that management adopt practices and controls to ensure that factory shall have a designated person responsible for implementing standards concerning Human rights.  Finding: Observation  Company NC □  3. Description of observation: It was noted that factory did not identify their stakeholders and salient issues.  Additional elements: 0. A.3 Businesses shall identify their stakeholders and salient issues.	Objective evidence observed: Based on management interview & documents review.
<b>Comments:</b> It is recommended that management adopt practices and controls to ensure that factory should identify their stakeholders and salient issues.	
Finding: Observation   Company NC   4. Description of observation: It was noted that factory did not measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.  Additional elements: 0. A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.  Comments: It is recommended that management adopt practices and controls to ensure that factory should measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.	Objective evidence observed: Based on management interview.
Finding: Observation  Company NC   5. Description of observation: It was noted that factory did not have any system to address the potential adverse impact on human rights among any of their stakeholders and enable effective remediation.  Additional elements: 0. A.5. Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.  Comments: It is recommended that management adopt practices and controls to ensure that factory should have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.	Objective evidence observed: Based on management interview.
Finding: Observation Company NC  6. Description of observation: It was noted that there is no transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter.	Objective evidence observed: Based on management interview.



**Additional elements:** 0. A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter.

**Comments:** It is recommended that management adopt practices and controls to ensure that factory shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter.

Good examples observed:	
Description of Good Example (GE): None observed	Objective Evidence Observed:
	Not applicable



# **Measuring Workplace Impact**

Workplace Impact		
A: Annual worker turnover:  Number of workers leaving in last 12 months as a % of average total number of workers on site over the year (annual worker turnover)	A1: Last year: 2022 5.2%	A2: This year : 2023 4.8 %
B: Current % quarterly (90 days) turnover: Number of workers leaving from the first day of the 90 days period through to the last day of the 90 day period / [(number of employees on the 1st day of 90 day period + number of employees on the last day of the 90 day period) / 2]	5.1%	
C: Annual % absenteeism:  Number of days lost through job absence in the year /  [(number of employees on 1st day of the year + number employees on the last day of the year) / 2]  * number available workdays in the year	C1: Last year: 2022 6.2 %	C2: This year : 2023 3.8 %
D: Quarterly (90 days) % absenteeism:  Number of days lost through job absence in the period /  [(Number of employees on 1st of the period + Number of employees on the last day of the period) / 2]  * Number of available workdays in the month	3.92%	
E: Are accidents recorded?	Yes No E1: Please describe: The factory maintained accident register in a prescribed format & responsible to keep all injuries / accident in a register by Nurse. Total 05 accidents were occurred in 2022 and no accident occurred in January, Febaruary and in March 2023 yet. The recorded data is submitted to the inspector General in every 6 months.	
F: Annual Number of work related accidents and injuries per 100 workers: [(Number of work related accidents and injuries * 100) / Number of total worke rs]	F1: Last year: 0.01% Number: 05	F2: This year: 0 Number: 0
G: Quarterly (90 days) number of work related accidents and injuries per 100 workers:  [(Number of work related accidents and injuries * 100) / Number of total workers]	0%	
H: Lost day work cases per 100 workers: [(Number of lost days due to work accidents and work related injuries * 100) / Number of total workers]	H1: Last year: 0	H2: This year: 0



I: % of workers that work on average more than 48 standard hours / week in the last 6 / 12 months:	11: 6 months 95 % workers	I2: 12 months 95 % workers
J: % of workers that work on average more than 60 total hours / week in the last 6 / 12 months:	J1: 6 months 0% workers	J2: 12 months 0 % workers

#### **OB: Management system and Code Implementation**

(Click here to return to summary of findings)

0.B.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code. 0.B.2 Suppliers are expected to be operating legally in premises with the correct business licenses and permissions and to have systems to ensure that all relevant land rights have been complied with 0.B.3 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code.

0.B.4 Suppliers are expected to communicate this Code to all employees.

0.B.5 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

Any other comments: Nil

The responsibilities for implementing the overall legal and ETI code requirements are led by Mr. Saidur Rahman (Emon)\_Manager Sustainable (Social & Compliance). The facility communicates ETI base code to all employees by training as confirmed by training records and employee interviews. Moreover, the ETI base code was posted near notice boards. The facility has relevant labor compliance policies and procedures, which were found appropriate for the nature of the facility's operation and aligned with the company's vision and an integral part of the company's strategy. The facility conducts periodic internal assessments of its social compliance system to identify improvement opportunities. The facility conducts training for employees and the last training was conducted on March 01, 2023.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Factory policy, rules and regulations, business licenses & certificates etc.

Management Systems:		
A: In the last 12 months, has the site been subject to any fines/prosecutions for non–compliance to any regulations?	Yes No A1: Please give details: In the past factory was not subject to any fines/prosecutions for noncompliance to any regulation.	



B: Do policies and/or procedures exist that reduce the risk of forced labour, child labour, discrimination, harassment & abuse?	Yes No B1: Please give details: The factory established the policy on the reducing the risk of forced labour, child labour, discrimination, harassment and abuse.
C: If Yes, is there evidence (an indication) of effective implementation? Please give details.	Through documents review and workers interview, the written policies (forced labour, child labour, Non-discrimination, Anti-harassment and abuse) were communicated to the workers as much as factory mid-level management & workers were informed by training via notification board and training.
D: Have managers and workers received training in the standards for forced labour, child labour, discrimination, harassment & abuse?	Yes No D1: Please give details: Managers were provided training for forced labour, child labour, harassment & abuse training on 23-January-2023 and discrimination on 25 February-2023. Workers were provided training on forced labour, child labour, discrimination, harassment & abuse on 25-February 2023.
E: If Yes, is there evidence (an indication) that training has been effective e.g. training records etc.? Please give details	Yes No E1: Please give details: The factory provided training records for review. Monthly training arranged.
F: Does the site have any internationally recognised system certifications e.g. ISO 9000, 14000, OHSAS 18000, SA8000 (or other social audits).  Please detail (Number and date).	Yes No F1: Please give details: Facility has internationally recognised system certifications e.g. ISO 9000 valid till 3 April 2023 and 14000 valid till 3 April 2023.
G: Is there a Human Resources manager/department? If Yes, please detail.	Yes No G1: Please give details: Facility has a dedicated Human Resources department Led by Mr. Saidur Rahman (Emon)_Manager Sustainable (Social & Compliance)
H: Is there a senior person / manager responsible for implementation of the code	Yes No H1: Please give details: Responsibility for meeting the legal and client code requirements is taken by Mr. Saidur Rahman (Emon)_Manager Sustainable (Social & Compliance) .



I: Is there a policy to ensure all worker information is confidential?	Yes No II: Please give details: Factory had adopted a policy decision whereby all employees of the company will be required to maintain confidentiality with regard to affairs of the company & its greater interests.		
J: Is there an effective procedure to ensure confidential information is kept confidential?	Yes No J1: Please give details: Workers' information are filed in a separate room under lock and key, authorized by the HR department. After ending service of any employee, factory retains the files/documents for two years and then disposes them.		
K: Are risk assessments conducted to evaluate policy and procedure effectiveness?	Yes No K1: Please give details: Facility conducts risk assessment every year, which evaluates effectiveness of every policy and procedure department wise.		
L: Does the facility have a process to address issues found when conducting risk assessments, including implementation of controls to reduce identified risks?	Yes No L1Please give details: The facility had a system to take corrective and preventive action to reduce identified risks.		
M: Does the facility have a policy/code which require labour standards of its own suppliers?	Yes No M1: Please give details: Factory has a policy on labour standard of its own suppliers.		
Land rights			
N: Does the site have all required land rights licenses and permissions (see SMETA Measurement Criteria)?	Yes No N1: Please give details: Factory has all legal documents relating to land rights licenses and permissions.		
O: Does the site have systems in place to conduct legal due diligence to recognize and apply national laws and practices relating to land title?	Yes No O1: Please give details: Factory has a designated person to recognize and apply national laws and practices relating to land title. Moreover, factory complies with all national laws and practices relating to land title.		
P: Does the site have a written policy and procedures specific to land rights.	Yes No P1: If yes, how does the company obtain FPIC:		



If yes, does it include any due diligence the company will undertake to obtain free, prior and informed consent, (FPIC) even if national/local law does not require it	Factory had specific land right policy and took approval from concerned authority named 'Kashimpur Union Parishad' on July 26, 2006.
Q: Is there evidence that facility / site compensated the owner/lessor for the land prior to the facility being built or expanded.	Yes No Q1: Please give details: The facility has ownership of the building maintaining all legal procedure and no expansion was conducted.
R. Does the facility demonstrate that alternatives to a specific land acquisition were considered to avoid or minimize adverse impacts?	Yes No R1: Please give details: The facility maintaining all legal procedure and specific land acquisition were considered to avoid or minimize adverse impacts.
S: Is There any evidence of illegal appropriation of land for facility building or expansion of footprint.	Yes No S1: Please give details: Based on documents review it was noted that factory did not make any illegal expansion of facility building.

Non-compliance:			
1. Description of non-compliance:  NC against ETI NC against Local Law NC against customer code: None observed Local law and/or ETI requirement: Not applicable  Recommended corrective action: Not applicable	Objective evidence observed: (where relevant please add photo numbers)  Not applicable		

Observation:		
Description of observation: None Observed	Objective evidence observed: Not applicable	
Local law or ETI requirement: Not applicable	observed: Not applicable	
Comments: Nil		

Good Examples observed:		
Description of Good Example (GE): None Observed	Objective evidence observed: Not applicable	



#### 1: Freely Chosen Employment

(Click here to return to summary of findings)

#### ETI

1.1 There is no forced, bonded or involuntary prison labour.

1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

The facility has a policy which prohibits forced labour and this was also available for review. Age verification documents (National ID card copy, educational certificate, nationality certificates) were available in employee personal files. Service book is provided to every employee. Overtime is voluntary. The terms and conditions of employment state that the employees are free to leave the workplace outside of their working hours. Facility also has a written policy regarding this. The facility did not require any payment for work tools, PPE, IC/staff card, training, etc. The facility does not use any prison labour. The above was confirmed in management and employees interviews.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Factory policy, rules and regulations, employees' personnel files, training records etc

Any other comments: Nil

A: Is there any evidence of retention of original documents, e.g. passports/ID's	Yes No A1: If yes, please give details and category of workers affected:
B: Is there any evidence of a loan scheme in operation	Yes No B1: If yes, please give details and category of worker affected:
C: Is there any evidence of retention of wages /deposits	Yes No C1: If yes, please give details and category of worker affected:
D: Are there any restrictions on workers' freedom to terminate employment?	Yes No D1: Please describe finding: There is no restriction on workers' freedom to terminate employment. Workers can terminate employment with two months prior notice.
E: If any part of the business is UK based or registered there & has a turnover over £36m, is there a	☐ Yes ☐ No ☑ Not applicable



published a 'modern day slavery statement?	E1: Please describe finding: Not applicable as facility's UK based business turnover was less than £36m.		
F: Is there evidence of any restrictions on workers' freedoms to leave the site at the end of the work day?	Yes No F1: Please describe finding: Workers do not have any restriction to leave the site after their general working hours. In case of emergencies, they can leave the site providing notice.		
G: Does the site understand the risks of forced / trafficked / bonded labour in its supply chain	Yes No Not applicable G1: If yes, please give details and category of workers affected: The factory has policies against forced / trafficked / bonded labour. Management provides training to raise awareness to reduce the risk of forced and/or trafficked labour. All employees are included in the training program during orientation.		
H: Is the site taking any steps taking to reduce the risk of forced / trafficked labour?	<ul> <li>         ∑ Yes</li> <li>No</li> <li>H1: Please describe finding: The site arranges regular awareness raising program to reduce the risk of forced / trafficked labour among their employees</li> </ul>		
	Non–compliance:		
1. Description of non-compliance:  NC against ETI NC against Local Law: NC against customer code:  None observed Local law and/or ETI requirement Not applicable		Objective evidence observed: (where relevant please add photo numbers) Not applicable	
Recommended corrective action: Nil			
Observation:			
Description of observation: None observed		Objective evidence	
Local law or ETI requirement: Not applicable		observed: Not applicable	
Comments: Nil			
,			
Good Examples observed:			
Description of Good Example (GE): None observed		Objective evidence observed:	



#### 2: Freedom of Association and Right to Collective Bargaining are Respected

(Click here to return to summary of findings)
(Click here to return to Key Information)

#### ETI

- 2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.
- 2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities.
- 2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.
- 2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

All the employees are allowed to form or join the trade union of their choice. There is no trade union in the facility but there is a Participation Committee formed by election. Participation Committee is formed by election on March 03, 2023 & 17 members [12 from workers & 5 from management] exist in the committee. Last Participation Committee meeting was held on January 09, 2023.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Factory policy on freedom of association, participation committee meeting minutes

Any other comments: Nil

A: What form of worker representation/union is there on site?	☐ Union (name) ☑ Worker Committee ☐ Other (specify) ☐ None
B: Is it a legal requirement to have a union?	☐ Yes ☐ No
C: Is it a legal requirement to have a worker's committee?	Yes     No     No
D: Is there any other form of effective worker/management communication channel? (Other	Yes No D1: Please give details: Welfare officer, PC committee, suggestion box



than union/worker committee e.g. H&S, sexual harassment)	D2: Is there evidence of free elections?  Yes  No Last election was held on March 03, 2023			
E: Does the supplier provide adequate facilities to allow the Union or committee to conduct related business?	Yes No E1: Please give details: There was a room, which is for the worker's committee to meet and the members were allowed, arrange meeting any time for any emergency purpose or once in a two month as per law.			
F: Name of union and union representative, if applicable:	F1: Is there evidence of free elections  Yes No N/A			
G: If there is no union, is there a parallel means of consultation with workers e.g. worker committees?	Workers committee; Participation Committee is formed by election on March 03, 2023 & 17 members [12 from workers & 5 from management] exist in the committee.	G1: Is there evidence of free elections?  Yes No N/A		
H: Are all workers aware of who their representatives are?	⊠ Yes □ No	Participation committee members no with picture are posted in the notice board		
I: Were worker representatives freely elected?	⊠ Yes □ No	II: Date	of last election: March 03, 2023	
J: Do workers know what topics can be raised with their representatives?	⊠ Yes □ No			
K: Were worker representatives/union representatives interviewed?	Yes No If <b>Yes</b> , please state how many: One member of participation committee was privately interview.			
L: Please describe any evidence that union/worker's committee is effective?  Specify date of last meeting; topics covered; how minutes were communicated etc.	Last Participation Committee meeting was held on January 09, 2023.  Last topic of the meeting was about the payment of maternity benefit through Bank or mobile banking, cleaning the workplace, not to use slipper on the stair and miscellaneous.			
M: Are any workers covered by Collective Bargaining Agreement (CBA)?	☐ Yes ☐ No			
If <b>Yes</b> , what percentage by trade Union/worker representation	M1:0% workers covered by Union CBA M2: _0% workers covered by worker rep CBA			



M3: If <b>Yes</b> , does the Collective Bargaining Agreement (CBA) include rates of pay?	Yes No Not applicable

Non-compliance:		
Description of non-compliance:  NC against ETI NC against Local Law NC against customer code:  None observed	Objective evidence observed: (where relevant please add photo numbers) Not applicable	
Local law and/or ETI requirement: Not applicable  Recommended corrective action: Nil		

Observation:			
Description of observation: None observed  Local law or ETI requirement: Not applicable  Comments: Nil	Objective evidence observed: Not applicable		
Good Examples observed:			
Description of Good Example (GE): None observed	Objective evidence observed: Not applicable		



# 3: Working Conditions are Safe and Hygienic

(Click here to return to summary of findings)
(Click here to return to Key Information)

# ETI

- 3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment. 3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for new or reassigned workers.
- 3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.
- 3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers.
- 3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.

# **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems: Factory's health and safety condition is favourable. It is well-lightened and well ventilated. Existing toilets are sufficient in number and are hygienic. Exit doors are clearly marked with emergency light and are easily accessible. There is floor mark along with posted evacuation plot plan. Sufficient number of fire equipment's is readily available which are inspected regularly. Adequate number of first aid trained person and fire fighter team is available in factory. Factory has sufficient well trained mechanics that back up smooth production and they have periodically maintenance schedule for each machine and keeping record accordingly. Fire drill is conducted monthly under a designated safety officer. There is a medical centre for employees' health care in this factory. Potable water was freely available in all areas and test certificates were up-to-date.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Details: Health & Safety, fire safety, chemical safety training records, policy, fire drill register, accident/injury/broken needle register and machines maintenance log, ooccupational health and safety committee minutes, fire equipment maintenance records, building structure safety certificate, first Aid training records, chemical list and MSDS for each chemical, potable water testing certificates etc.

occupational Health & Safety policies and procedures that are fit for purpose and are these communicated to workers?	Yes No No: The lease give details: The factory have clearly defined beneral and occupational health and safety policies, fire afety policy procedures, emergency plans etc. These are ommunicated to the workers during orientation and monthly raining. The last training was conducted on February 06, 2023
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B: Are the policies included in workers' manuals?	Yes No B1: Please give details: Policies are included in the workers' handbook.
C: Are there any structural additions without required permits/inspections (e.g. floors added)?	Yes No C1: Please give details: No additional structure without legal permit.
D: Are visitors to the site informed on H&S and provided with personal protective equipment	Yes No D1: Please give details: According to the health and safety policy, the visitors were informed upon entry in the site.
E: Is a medical room or medical facility provided for workers?  If yes, do the room(s) meet legal requirements and is the size/number of rooms suitable for the number of workers.	Yes No E1: Please give details: The medical room complies the legal requirements. In addition, the facility had an agreement with a local hospital.
F: Is there a doctor or nurse on site or there is easy access to first aider/trained medical aid?	Yes No F1: Please give details: Facility has appointed 01 Doctor and 02 nurse for medical support.
G: Where the facility provides worker transport - is it fit for purpose, safe, maintained and operated by competent persons e.g. buses and other vehicles?	Yes No G1: Please give details: No transportation facility was provided for the employees.
H: Is secure personal storage space provided for workers in their living space and is fit for purpose?	☐ Yes ☐ No H1: Please give details: Not applicable as the factory did not provide any living space to the workers.
I: Are H&S Risk assessments are conducted (including evaluating the arrangements for workers doing overtime e.g. driving after a long shift) and are there controls to reduce identified risk?	Yes No II: Please give details: It was noted through documentation review, facility conducts Risk Assessment.
J: Is the site meeting its legal obligations on environmental requirements including required permits for use and disposal of natural resources?	Yes  No J1: Please give details: The facility meets all legal obligations on environmental requirements Based on the most recent Environmental Parameter Level Assessment report, the facility's air emission and noise level are within local permitted limit.
K: Is the site meeting its customer requirements on environmental standards, including the use of banned chemicals?	Yes No K1: Please give details: The facility does not use banned chemicals and follows the entire customer requirement on environmental standard.



Non-compliance:				
1. Description of non-compliance:  NC against ETI  NC against Local Law  NC against customer code:	Objective evidence observed: NC Photo 1, 2			
Based on factory provided risk assessment and machine safety operation label proper eye guards of flatlock sewing machine and bartack machine shall install in proper place for avoid eye injury of the operator. It was noted through facility tour that eye guards of 15 out of 186 flatlock sewing machines and 5 out of 18 bartack machines were found at displaced condition by operators while working at sewing sections at 2nd and 3rd floor of building#1. However, facility had provided training to the workers in machine safety on February 26, 2023.				
Local law or ETI requirement: Local law and/or ETI requirement: In accordance with Bangladesh Labor Rules 2015, Rule 64 (2) Effective machine guard or eye safety goggles must be installed/used in all cases where the possibility of having injuries in the eye is high.				
In accordance with ETI base code 3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.				
<b>Recommended corrective action:</b> It is recommended that the management should periodically monitor the machine safety guards are properly installed and used by the workers.				
Timescale: 30 days				
Non-compliance:				
2. Description of non-compliance:  NC against ETI NC against Local Law NC against customer code:  Based on factory tour it was noted that 5 out of 15 dyeing workers of dyeing section at ground floor of building#4 and 2 out of 4 worker of screen wash area at 1st floor of building 4 were found not using required PPE like respiratory face mask, hand gloves, eye googles while working. Thus, those workers could	Objective evidence observed: NC Photo-4,5			

# Local law and/or ETI requirement:

workers were unaware of using those.

In accordance with Bangladesh Labour (Amendment) Law 2013, Section 78 (a-1): (In an applicable case, an employer shall not engage any workers in work without providing and ensuring use of personal safety equipment, and in doing so, a record book shall be maintained as designated by the owner).

face the health hazard as different types of chemicals were found using in those areas. However, facility had provided the PPE to the workers but the



In accordance with ETI base code 3.1 - A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.

**Recommended corrective action:** It is recommended that management adopt practices and controls to ensure that all employees are using appropriate PPE (Personal Protective Equipment) when required.

Timescale: 30 days

Non–compliance:	
3. Description of non-compliance:  ☐ NC against ETI ☐ NC against Local Law ☐ NC against customer code:	Objective evidence observed: NC Photo-3
Based on factory tour it was noted that aisles were found partially blocked condition in the following areas- 02 out of 04 aisles were found partially blocked by fabrics in cut panel area at 5th floor of building 4. Note that the area is about 4500 square feet, 2 exit ways were available for safe evacuation and around 10 employees were found working in that area.  Thus, the blocks could create obstacle for safe evacuation in case of emergency.	
Local law and/or ETI requirement: In accordance with Bangladesh Labor Law 2006, Section 62(6) (A free passage-way giving access to each way of exit in case of fire shall be provided for the use of the workers in every room of the establishment.)	
In accordance with ETI base code 3.1 - A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.	
<b>Recommended corrective action:</b> It is recommended that management adopt practices and controls to ensure that all aisles marking need to keep obstacle free.	
Timescale: 30 days	
Observation:	



Description of observation: None observed

Local law or ETI requirement: Not applicable

Recommended corrective action: Nil

Good Examples observed:	
Description of Good Example (GE): None observed	Objective Evidence Observed: Not applicable



# 4: Child Labour Shall Not Be Used

(Click here to return to summary of findings) (Click here to return to Key Information)

# ETI

- 4.1 There shall be no new recruitment of child labour.
- 4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.
- 4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.
- 4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.

# **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

# **Current systems:**

- The facility has established a practice that they will never employ and use any child labour.
- The facility verifies all workers' original national ID card, birth certificate, school certificate etc. at the time of recruitment and keeps the photocopies of workers' ID cards, birth certificate in their personal files.
- Facility verifies the workers age through registered doctors. Sampling basis employees' personal files was taken for review.
- Each employee file included a bio-data sheet, recent photo, birth registration certificate / photo copied national identification card and other documents.
- There was no child or young employee observed in the facility.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Factory policy, rules and regulations, employees' personnel files (medical certificate, job application, age documentation, contract paper) etc

A: Legal age of employment:	14+ years with significant restriction
B: Age of youngest worker found:	19 years
C: Are there children present on the work floor but not working at the time of audit?	☐ Yes ☐ No
D: % of under 18's at this site (of total workers)	0 %
E: Are workers under 18 subject to hazardous work assignments?  (Go to clause 3 – Health and Safety)	☐ Yes ☐ No E1: If yes, give details



Non–compliance:				
1. Description of non-compliance:  NC against ETI NC against Local Law NC against customer code:  None observed	Objective evidence observed: (where relevant please add photo numbers)			
	Not applicable			
Local law and/or ETI requirement: Not applicable				
Recommended corrective action: Not applicable				
Observation:				
Description of observation: None observed Local law or ETI requirement: Not applicable Comments: Not applicable	Objective evidence observed: Not applicable			
Good Examples observed:				
Description of Good Example (GE): None observed	Objective Evidence Observed: Not applicable			



# 5: Living Wages are Paid

(Click here to return to summary of findings)
(Click here to return to Key information)

### **ETI**

- 5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.
- 5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.
- 5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.

# **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

# **Current systems:**

Factory has policy to provide all kinds of compensation and benefits to the employees. Based on document review, workers and management interview, it was found that factory provides all kinds of compensation and benefits to the workers. Overtime wage double to basic as required by local law, which is paid on time with monthly wage. Factory gives monthly wage slip to employees. Employees who can't read, counsellors educate them regarding wage and OT calculation wherein all deduction has been mentioned. According to the documents, which were provided by the HR department and accounts department, and during the workers' interview, it was noted that factory provides all kinds of leave. Maternity leave benefit, earned leave benefit, etc. are provided to the employees as per law. Moreover, employees were allowed to take 14 days' sick leave; 10 days' casual leave according to law. 62 out of 62 employees were confirmed that they were well known about the facility medical policy and get treatment from the facility doctor or contracted medical centre if needed. As per factory provided payroll records, factory had paid wages to the workers within 7th working days of following pay periods and they had provided overtime wage to the workers as per local law, i.e. 200% of basic wage.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Employee's salary sheets, pay slip, leave register, maternity register etc
Any other comments: Nil

Non-compliance:	
1. Description of non-compliance:  NC against ETI NC against Local Law NC against customer code: None Observed  Local law and/or ETI requirement: Not Applicable	Objective evidence observed: (where relevant please add photo numbers)



Recommended corrective action: Not Applicable

Description of observation: None Observed

Local law or ETI requirement: Not Applicable

Comments: Not Applicable

Objective evidence observed:

Not Applicable

# Description of Good Example (GE): Facility provides attendance bonus BDT. 250 to 600 for workers based on designation. Objective Evidence Observed: Payroll records review, management and workers interview

**Summary Information** 

Criteria	Local Law (Please state legal requirement)	Actual at the Site (Record site results against the law)	Is this part of a Collective Bargaining Agreement?
A: Standard/Contracted work hours: (Maximum legal and actual required working hours excluding overtime, please state if possible per day, week, and month)	Legal maximum: 08 hours per day 48 hours per week	A1: 08 hours per day 48 hours per week	A2: ☐ Yes ☑ No (Not mandatory by Local Law)
B: Overtime hours: (Maximum legal and actual overtime hours, please state if possible per day, week, and month)	Legal maximum: 04 hours per day 24 hours per week (With legal waiver from 17th October 2022 to 16th April 2023)	B1: 2 hours/day 12 hours/week 48 hours/month in February 2023 (Current month)  2 hours/day 12 hours/week 54 hours/month in October 2022 (Random month)	B2:  Yes No (Not mandatory by Local Law)



		2 hours/day 12 hours/week 52 hours/month in June 2022 (Random month)	
C: Wage for standard/contracted hours: (Minimum legal and actual minimum wage at site, please state if possible per hr, day, week, and month)	Legal minimum: Monthly BDT 8000 for assistant operators (As per gazette for Garment Industries)	C1: 8000/- for assistant operators	C2:  Yes No
D: Overtime wage: (Minimum legal and actual minimum overtime wage at site, please state if possible per hr, day, week, and month)	Legal minimum: Per hour 200% of basic hourly rate	D1: Per hour 200% of basic hourly rate	D2: ☐ Yes ☑ No

Wages analysis:  (Click here to return to Key Information)								
A: Were accurate records shown at the first request?	∑ Yes ☐ No							
A1: If <b>No</b> , why not?								
B: Sample Size Checked (State number of worker records checked and from which weeks/months – should be current, peak, and random/low. Please see SMETA Best Practice Guidance and Measurement Criteria)	62 samp	oles from Febru oles from Octob oles from June 1	oer 2022	(Random	month)			
C: Are there different legal minimum wage grades? If <b>Yes</b> , please specify all.	∑ Yes □ No	C1: If <b>Yes</b> , ple The Governm workers of the <b>For the worke</b> Grades	ient anno e Garmei	ounced pants Industi	ries with e		,	
		Grade 1	10938	5469	900	600	350	18257
		Grade 2	9044	4522	900	600	350	15416



		Grade 3	5330	2665	900	600	350	9845
		Grade 4	4998	2499	900	600	350	9347
		Grade 5	4683	2342	900	600	350	8875
		Grade 6	4380	2190	900	600	350	8420
		Grade 7	4100	2050	900	600	350	8000
		Apprentice	2750	1375	900	600	350	5975
			•	•	•	•	•	
D: If there are different legal minimum grades, are all workers graded and paid correctly?	Ye No N/A		ase give	e details:				
E: For the lowest paid production workers, are wages paid for standard/contracted hours (excluding overtime) below or above the legal minimum?	Below legal min Meet Above	Lowest gross per new pay Industries)	etc. salary is	8000 BDT	which M	eets minim	num legal	wage (As
F: Please indicate the breakdown of workforce per earnings:	F1:0% of workforce earning under minimum wage F2: 11% of workforce earning minimum wage F3: 89% of workforce earning above minimum wage							
G: Bonus Scheme found: Please specify details:	Note:	Bonus Scheme found: Note: type of employee (e.g. full time, temp, etc.) and please state which units e.g. /hour /week /month etc.						
	Festival bonus: 50% of gross wage twice per year who have completed 01 year.							
	<b>Attendance bonus:</b> Facility provides attendance bonus BDT. 250 to 600 for workers based on designation.							
H: What deductions are required by law e.g. social insurance? Please state all types:	As per section 125 of the Bangladesh Labour Law, 2006, facility may deduct wages for un-authorized absence, fine, housing facility, advance payment, loans, income tax and provident fund.							
i icuse siuie uii types.	As per Finance Act, 2022, factory may deduct BDT 20 for Government Revenuestamp.			ent Revenue				
I: Have these deductions been made?	Yes	1: Please list all deductions that been made.	have		escribe: /	absence As per sec our Law, 20		f the
		2: Please list all deductions that not been made.						advance vident fund.



J: Were appropriate records available to verify hours of work and wages?	∑ Yes □ No		
K: Were any inconsistencies found? (if yes describe nature)	☐ Yes ☑ No	K1: Type  Poor record keeping Isolated incident Repeated occurrence:	
L: Do records reflect all time worked? (For instance, are workers asked to attend meetings before or after work but not paid for their time)	Yes No L1: Please give details: Factory had provided accurate & complete payroll & attendance records to the auditors for review where all working hours were recorded.		
M: Is there a defined living wage: This is not normally minimum legal wage. If answered yes, please state amount and source of info: Please see SMETA Best Practice Guidance and Measurement Criteria.	☐ Yes ☐ No M1: Please specify amount/time: Facility did not define living wages as it is not required by law.		
M2: If yes, what was the calculation method used.	□ ISEAL/Anker Benchmarks □ Asia Floor Wage □ Figures provided by Unions □ Living Wage Foundation UK □ Fair Wear Wage Ladder □ Fairtrade Foundation Other – please give details: Not Applicable		
N: Are there periodic reviews of wages? If Yes give details (include whether there is consideration to basic needs of workers plus discretionary income).	Yes No N1: Please give details: At least 5% of basic wages shall be increased.		
O: Are workers paid in a timely manner in line with local law?	∑ Yes □ No		
P: Is there evidence that equal rates are	Yes     No     No		



being paid for equal work:	P1: Please give details: Through payroll records review and employees' interviews, it was confirmed that equal rates are being paid for equal work.
Q: How are workers paid:	☐ Cash ☐ Cheque ☑ Bank Transfer ☑ Other ☑ Other ☑ 1: If other, please explain: Bkash [Mobile banking]



# 6: Working Hours are not Excessive

(Click here to return to summary of findings)
(Click here to return to Key Information)

# ETI

- 6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub–clauses 6.2 to 6.6 are based on international labour standards.
- 6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week.
- 6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.
- 6.4 The total hours worked in any 7-day period shall not exceed 60 hours, except where covered by clause 6.5 below.
- 6.5 Working hours may exceed 60 hours in any 7-day period only in exceptional circumstances where <u>all</u> of the following are met:
  - this is allowed by national law;
  - this is allowed by a collective agreement freely negotiated with a workers' organisation representing a significant portion of the workforce;
  - appropriate safeguards are taken to protect the workers' health and safety; and
  - The employer can demonstrate that exceptional circumstances apply such as unexpected production peaks, accidents or emergencies.
- 6.6 Workers shall be provided with at least one day off in every 7-day period or, where allowed by national law, 2 days off in every 14-day period.

# **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

# **Current systems:**

In this audit, auditor had randomly selected production record, such as: Material in/out records, daily production reports, and crosschecked these records with payroll records and attendance records, no inconsistency was noted. In addition, through employees' interviews, no inconsistency was noted either. Through employees' interview, overtime is voluntary. Time record system is maintained by electronic recording system. All overtime is compensated at a premium rate of 200% of the basic for all employees. Facility remains closed on Tuesday since August 16, 2022, before that factory's weekend was on Friday. Through employees' interview, overtime was voluntary.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Factory policy, rules and regulations, official notice copies, attendance & payroll records, production records etc



Any other comments: Nil		
	Non-compliance:	
1. Description of non-con  NC against ETI  code:	npliance:  NC against Local Law NC against customer	Objective evidence observed: Not Applicable
None Observed		
Local law and/or ETI requ	irement: Not Applicable	
Recommended correctiv	e action: Nil	
	Observation:	
Description of observation	n: None Observed	Objective evidence observed: Not
Local law or ETI requirement: Not Applicable		Applicable
Comments: Nil		
	Cood Evermoles observed	
	Good Examples observed:	
Description of Good Example (GE): None Observed		Objective Evidence Observed: Not Applicable
	Working hours' analysis  Please include time e.g. hour/week/month  (Go back to Key information)	
Systems & Processes		
A. What timekeeping systems are used: time card etc.	Describe Electronic time recording system (face swi	



B: Is sample size same as in wages section?	∑ Yes     ☐ No     B1: If no, please give details:					
C: Are standard/contracted working hours defined in all contracts/employment agreements?	⊠ Yes □ No	C1: If NO, please give details including % and which type of workers do NOT have standard hours defined in contracts/employment agreements. Please give details:				
D: Are there any other types of	☐ Yes ☑ No	D1: If YES, please complete as appropriate:				
contracts/employment agreements used?		0 hrs	☐ Part time	☐ Variable hrs	Other	
		If "Other"	', Please define:			
		Not applicable				
E. Do any standard/contracted working hours defined in contracts/employment agreements exceed 48 hours per week?	☐ Yes ☑ No	E1: If <b>yes</b> , please detail hours, %, types of workers affected and frequency Please give details: Not applicable				
F: Are workers provided with at least 1 day off in every 7-day-period, or 2 in 14-day-period?  F2: Please select all applicable:  applicable:  1 in 7 days  2 in 14 days  No  If 'No', please explain:  F3: Is this allowed by local law?  Yes  Pactory was opened on June 03, 2022, June 24, 2022 which were weekly day off (were adjusted with Eid festival holidays. No Bangladesh labour (Amendment) Law, 2007 facility can adjust weekend work with festives.		ne 03, 2022, June 1 weekly day off (Frid ival holidays. Note dment) Law, 2018,	lay) which that, as per Section 104,			
	Maximum number of days worked without a day off (in sample):					
	13 days					
Standard/Contracted Ho	ours worked					
G: Were standard	Yes	G1: If yes, % of workers & frequency:				
working hours over 48 hours per week found?	⊠ No	Not applicable				
	⊠ Yes	H1: If yes,	, please give deta	iils:		



H: Any local waivers/local law or permissions which allow averaging/annualised hours for this site?	□No	Daily 4 hours/ weekly 24 hours (With legal waiver from 17th October 2022 to 16th April 2023)	
Overtime Hours worked			
I: Actual overtime hours worked in sample (State per day/week/month)	Highest OT hours: February 2023 (Current month): 02 hours/day, 12 hours/week, 48 hours/month. October 2022 (Random month): 02 hours/day, 12 hours/week, 54 hours/month. June 2022 (Random month): 2 hours/day, 12 hours/week, 52 hours/month		
J: Combined hours (standard or contracted + overtime hours = total) over 60 found? Please give details:	Yes No Working hour found weekly 60 hours (48 hour regular working hour+ 12 hours overtime=60 hours).		
K: Approximate percentage of total workers on highest overtime hours:	58%		
L: Is overtime voluntary?	Yes No Conflicting Information	L1: Please detail evidence e.g. Wording of contract / employment agreement / handbook / worker interviews / refusal arrangements: The factory has working hour policy stating the overtime hours shall be voluntary only. Based on workers interview, all overtime hours are performed with the consent of workers.	
Overtime Premiums			
M: Are the correct legal overtime premiums paid?	Yes No N/A – there is no legal requirement to OT premium	M1: Please give details of normal day overtime premium as a % of <b>standard</b> wages: Factory had provided 200% of basic wages as overtime rate.	
N: Is overtime paid at a premium?	∑ Yes □ No	N1: If yes, please describe % of workers & frequency: Double of basic wages	
O: If the site pays less than 125% OT premium and this is allowed under local law, are there other considerations? Please complete the boxes where relevant.	Collective Bargaining agreements Other Not applicable  O1: Please explain any checked boxes above e.g. detail of consolidated pay		
	/ CBA or Other		



	Not applicable
P: If more than 60 total hours per week and this is legally allowed, are there other considerations? Please	<ul> <li>✓ Overtime is voluntary</li> <li>☐ Onsite Collective bargaining allows 60+ hours/week</li> <li>☐ Safeguards are in place to protect worker's health and safety</li> <li>☐ Site can demonstrate exceptional circumstances</li> <li>✓ Other reasons (please specify)</li> </ul>
complete the boxes where relevant.	P1: Please explain any checked boxes above e.g. detail of consolidated pay / CBA or other: Local waiver from Ministry of Labor and Employment of The People's Republic of Bangladesh
	Overtime is voluntary. As per notification from Ministry of Labor and Employment of The People's Republic of Bangladesh, No 40.00.0000.016.30.008.17.111, Dated on November 06, 2022 and effective from October 17, 2022; for public interest, by dint of the given power of Bangladesh Labor Code 2006 (Law 42, 2006), section 324, Government has given remission to "Bangladesh Export Oriented Readymade Garment Industry" for 6 (six) months from the date of the execution of this notification on the basis of the following conditions of the law section 100 & 102. Conditions: (1) According to the current law, double of the ordinary rate of wages will be paid due to the additional time for work (2) Without consent, no worker will be said to work in any working day for doing work more than additional 4 (four) hours. (3) Weekly holyday will be provided as usual. (4) Bangladesh Labor Code 2006 (Amended in 2013) and Bangladesh Labor Rules 2015 will be followed. However, no CBA/no extra protection and no exceptional circumstances (other than peak season).
Q: Is there evidence that overtime hours are being used for extended periods to make up for labour shortages or increased order volumes?	☐ Yes ☐ No Q1: If yes, please give details:
R: If sufficient workers cannot be hired, are new working time arrangements explored to ensure that overtime is the exception rather than the rule.	∑ Yes □ No



# 7: No Discrimination is Practiced

(Click here to return to summary of findings)

# ETI

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

# **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

# **Current systems:**

There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation. Gender discrimination was also absent in the facility; both female and male workers were distributed in all types of work. There was no evidence of sexual harassment. There was an internal grievance process, all sampled employees were aware of the grievance channels in case they encountered any discrimination cases. The factory provides the same wage amount to male/female employees of the same rank. There is no restriction for formation of trade union in the factory.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Factory policy, rules and regulations, employees' personnel files, training records, etc.

A: Gender breakdown of Management + Supervisors (Include as one combined group)	A1: Male: _77 % A2: Female 23 %
B: Number of women who are in skilled or technical roles e.g. where specific qualifications are needed i.e. machine engineer / laboratory analyst:	0
C: Is there any evidence of discrimination based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation?:	☐ Hiring ☐ Compensation ☐ Access to training ☐ Promotion ☐ Termination or retirement ☑ No evidence of discrimination found  C1: Please give details: Factory have an anti-discrimination policy where clearly mentioned & during interview that they did not discriminate on race, caste, national origin, religion,



	age, disability, gender, marital status, membership or political affiliation. Bas and their personal file reviewing, no ewas found.	sed on workers' interview	
	•		
Professional Development			
A: What type of training and development are available for workers?	The facility provides on job training for their training section. After completion are evaluated through practical sessions.	n of training the workers	
B: Are HR decisions e.g. promotion, training, compensation based on objective, transparent criteria?  If no, please give details:			
Non-compliance:			
Description of non–compliance:     NC against ETI	ocal Law NC against customer	Objective evidence observed: Not Applicable	
None Observed			
Local law and/or ETI requirement: Not Applicable			
Recommended corrective action: Nil			
	Observation:		
<b>Description of observation:</b> None Observe	ed	Objective evidence	
Local law or ETI requirement: Not Applicable		observed: Not Applicable	
Comments: Nil			
G	ood Examples observed:		
Description of Good Example (GE): None	Observed	Objective Evidence Observed: Not Applicable	



# 8: Regular Employment Is Provided

(Click here to return to summary of findings)
(Click here to return to Key Information)

# ETI

- 8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.
- 8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour-only contracting, sub-contracting, or home-working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed-term contracts of employment.

# Additional Elements: Responsible Recruitment

- 8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements.
- 8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation.
- 8.5 Employment agencies must only supply workers registered with them.
- 8.6 Workers pay no recruitment fee at any stage of the recruitment process.
- 8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers.

# **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

# **Current systems:**

- Factory maintains personal files with details of all employees.
- Workers are provided appointment letter, which is found in workers personal file.
- Workers are provided with an identity card as proof of employment.
- Factory has policy to provide all kinds of compensation and benefits to the employees. Monthly wages and overtime allowances were paid by 7th day of the following pay period.
- If any employees want to leave the job, he/she may leave giving 60 days' notice prior to leave. All employees were recruited by the factory directly.
- No labor agency was used to hire workers. The auditor identified no temporary worker, apprenticeship schemes or home worker.
- There are no wages withholding practice observed in the factory. All employees are getting signed labour contract and ID card during their recruitment. Facility maintains service books for all employees.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Factory policy, rules and regulations, employees' personnel files, employees' ID card, pay slips etc.



Non-compliance:			
Description of non-compliance:  NC against ETI NC against Local Law NC against customer code:  None observed	Objective evidence observed: (where relevant please add photo numbers)		
Local law and/or ETI requirement: Not applicable	Not applicable		
Recommended corrective action: Not applicable			
	-		
Observation:			
Description of observation: None observed	Objective evidence observed:		
Local law or ETI requirement: Not applicable	observed.		
Comments: Not applicable	Not applicable		
	<u> </u>		
Good Examples observed:			
Description of Good Example (GE):	Objective Evidence Observed: Not applicable		

# **Responsible Recruitment**

All Workers	
A: Were all workers presented with terms of employment at the time of recruitment, did they understand them and are they same as current conditions?	<ul> <li>☐ Terms &amp; Conditions presented</li> <li>☐ Understood by workers</li> <li>☐ Same as actual conditions</li> <li>A1: If any are unchecked, please describe finding and specific category(ies) of workers affected: Not applicable</li> </ul>
B: Did workers' pay any fees, taxes, deposits or bonds for the purpose of recruitment/placement?	Yes No B1: If yes, please describe details and specific category(ies) of workers affected:



C: If yes, check all that apply:	Recruitment / hiring fees Service fees Application costs Recommendation fees Placement fees Administrative, overhead or processing fees Skills tests Certifications Medical screenings Passports/ID's Work / resident permits Birth certificates Police clearance fees Any transportation and lodging costs after employment offer Any transport costs between work place and home Any relocation costs after commencement of employment New hire training / orientation fees Medical exam fees Deposit bonds or other deposits Any other non-monetary assets Other – C1: If other, please give details: Not applicable
D: If any checked, give details:	Not applicable

Migrant Workers:  The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national or permanent resident or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity		
A: Type of work undertaken by migrant workers:	Not applicable as no migrant worker found in this factory.	
B: Please give details about recruitment agencies for migrant workers:	B1: Total number of (in country recruitment agencies) used: Not applicable  B2: Total number of (outside of local country) recruitment agencies used:  Not applicable as factory had recruited all workers directly.	
C: Are migrant workers' voluntary deductions (such as for remittances) confirmed in writing by the worker and is evidence of the transaction supplied by the facility to the worker?	Yes No C1: Please describe finding: Not applicable	C2: Observations: Not applicable
D: Are Any migrant workers in skilled, technical, or management roles  Migrant Workers (this should include all migrant workers including permanent	Yes No D1: If yes, number and	example of roles: Not applicable



workers, temporary and/or seasonal workers)

# **NON-EMPLOYEE WORKERS**

Recruitment Fees:	
A: Are there any fees?	☐ Yes ☐ No
B: If yes, check all that apply:	Recruitment / hiring fees Service fees Application costs Recommendation fees Placement fees Administrative, overhead or processing fees Skills tests Certifications Medical screenings Passports/ID's Work / resident permits Birth certificates Police clearance fees Any transportation and lodging costs after employment offer Any transport costs between work place and home Any relocation costs after commencement of employment New hire training / orientation fees Medical exam fees Deposit bonds or other deposits Any other non-monetary assets Other  Net applicable
C: If any checked, give details:	Not applicable

Agency Workers (if applicable) (workers sourced from a local agent who are not directly paid by the site, but paid by the agency, Usually the agencies are paid by the site and the wages of the individual workers are paid by the agency.)		
A: Number of agencies used (average):	A1: Names if available: Not applicable as factory had recruited all workers directly.	
B: Were agency workers' age / pay / hours included within the scope of this audit?	☐ Yes ☑ No Not applicable	
C: Were sufficient documents for agency workers available for review?	☐ Yes ☐ No Not applicable	



D: Is there a legal contract / agreement with all agencies?	☐ Yes ☑ No
	D1: Please give details: Not applicable
E: Does the site have a system for checking labour standards of agencies? If yes, please give details.	Yes No E1: Please give details: Not applicable

Contractors:  Note: contractors in this context are generally individuals who supply several workers to a site. Usually the contractors are paid by the site and the wages of the workers are paid by the contractor. Common terms include, gang bosses, labor provider,		
A: Any contractors on site?	Yes No A1: If yes, how many contractors are present, please give details:	
B: If <b>Yes</b> , how many workers supplied by contractors?	Not Applicable	
C: Do all contractor workers understand their terms of employment?	Yes No C1: Please describe finding: Not Applicable	
D: If <b>Yes</b> , please give evidence for contractor workers being paid per law:	Not Applicable	



# 8A: Sub-Contracting and Homeworking

(Click here to return to summary of findings)
(Click here to return to Key Information)

8A.1 There should be no sub-contracting unless previously agreed with the main client.

8A.2 Systems and processes should be in place to manage sub–contracting, homeworking and external processing.

Note to auditor on homeworking:

Report on whether it is direct or via agents. How many workers, relationship with site and what control systems are in place.

Note to auditor on subcontracting: auditor should use this section for subcontractors of part made or wholly made finished goods, this section should not be used for raw material manufacturers unless instructed otherwise by customers

# **Current Systems and Evidence Examined**

To complete 'current systems' Auditors' examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

# **Current systems:**

No Sub-contracting and Home-working was used by this facility.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate): Documents review & interview

If any processes are sub–contracted – please populate below boxes Not applicable

Process Subcontracted	Process 1	Process 2
Name of factory		
Address		
Process Subcontracted	Process 3	Process 4
Name of factory		
Address		
Process Subcontracted	Process 5	Process 6
Name of factory		
Address		

Details: Shipment record, Goods in and out register, Production record, Goods in and out gate pass / records etc.

Non-co	oilam	ince
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Description of non-compliance:     NC against ETI/Additional Eleme     NC against customer code:	nts NC against Local Law	Objective evidence observed: (where relevant please add photo numbers)
None Observed		
Local law and/or ETI /Additional Ele	ements requirement: Not Applicable	Not Applicable
Recommended corrective action:	Not Applicable	
	Observation:	
	Observation.	
<b>Description of observation:</b> None O	bserved	Objective evidence observed:
Local law or ETI/Additional element	s requirement: Not Applicable	Not Applicable
Comments: Not Applicable		The Trippile dole
Good Examples observed:		
Description of Good Example (GE): None Observed		Objective Evidence Observed: Not Applicable
Summary of sub-contracting - if applicable  Not Applicable please x		
A: Has the auditor made a simple calculation to compare capacity with workers' work load in order to identify possible unrecorded work or undeclared sub-contracting	Yes No A1: Please describe:	
B: If sub–contractors are used, is there evidence this has been agreed with the main client?	Yes No B1: If <b>Yes</b> , summarise details:	
C: Number of sub– contractors/agents used:		
D: Is there a site policy on sub- contracting?	Yes No D1: If <b>Yes</b> , summarise details:	
E: What checks are in place to ensure no child labour is being used and work is safe?		



Summary of homeworking – if applicable  Not Applicable please x				
A: If homeworking is being used, is there evidence this has been agreed with the main client?	☐ Yes☐ No A1: If <b>Yes</b> , summarise details:			
B: Number of homeworkers	B1: Male:	B2: Female	<b>:</b>	Total:
C: Are homeworkers employed direct or through agents?	☐ Directly ☐ Through Agents		C1: If through agents, number of agents:	
D: Is there a site policy on homeworking?	☐ Yes ☐ No			
E: How does the site ensure worker hours and pay meet local laws for homeworkers?				
F: What processes are carried out by homeworkers?				
G: Do any contracts exist for homeworkers?	Yes No G1: Please give details	:		
H: Are full records of homeworkers available at the site?	☐ Yes ☐ No			



9: No Harsh or Inhumane Treatment is Allowed (Click here to return to summary of findings)

# ETI

9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.

Additional elements:

9.2 companies should provide access to a confidential grievance mechanism for all workers

A: Are there published, anonymous and/or open channels available for reporting any violations of Labour standards and H&S or any other grievances to a 3 <sup>rd</sup> party?	Yes No A1: Please give details: Facility has an open channel for reporting any violations of labour standard which is posted in the notice board. Facility provided complaint box in every washroom for receiving complain. Workers can report any violations directly through supervisors, management, suggestion box, worker internal committee, Labour court, NGO. Facility also has a grievance handling procedure in place.
B: If <b>Yes</b> , are workers aware of these channels and have access? Please give details.	All the workers are aware of these channels and have full access to these channels. Facility also has a grievance handling procedure posted with every complaint box.
C: If yes, what type of mechanism is used e.g. hotline, whistle blowing mechanism, comment box etc. Please give details.	Facility has provided complaint box in washroom.
D: Which of the following groups is there a grievance mechanism in place for?	Workers Communities Suppliers Other  D1: Please give details:  All workers were aware of these processes; the workers knew suggestion box. In addition, workers can share their problem with drop their complains into suggestion box and even go to the top management. Moreover, factory has a system to open suggestion box in every week.
E: Are there any open disputes?	☐ Yes ☐ No E1: If yes, please give details
F: Does the site encourage its business partners (e.g. suppliers) to provide individuals and communities with access to effective grievance mechanisms (e.g. helplines or whistle blowing mechanism)	Xes     No     No     F1: If no, please give details



G: Is there a published and transparent disciplinary procedure?	⊠ Yes □ No	
	G1: If no, please explain	
H: If yes, are workers aware of these the disciplinary procedure?		
	H1: If no, please give details	
I: Does the disciplinary procedure allow for deductions from wages (fines) for disciplinary purposes (see wages	⊠ Yes □ No	
section)?	I1: If yes, please give details: In accordance with Bangladesh labor act 2006, Section 25 (1) No fine exceeding 1/10 (onetenth) of the wages payable to a worker in a wageperiod shall be imposed on any worker. (5) All fines and all realizations thereof shall be recorded by the employer in a register prescribed by rules and all fines realized shall be spent only for the welfare of the workers employed in the establishment.	
Current Systems and Evidence Examined  To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.		
<ul> <li>Current systems:</li> <li>The facility has established anti-harassment or inhumane treatment policy. The policy states that physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.</li> <li>Anti-harassment issue is also covered in employee training.</li> <li>Through the factory management and employees' interview, it was noted that no physical abuse happened in the factory. There is an internal process for grievance, which is through grievance box where an employee can report any grievances (harassment, discrimination etc.) anonymously, any received complaint will be handled by management, without any reprisal for the worker in question.</li> <li>It was revealed by talking with the employees that they are treated with dignity and respect. There are sufficient suggestion boxes (24) to express freely for the employees. Thus, based on observations and employees interview during the audit, this factory is compliant with this section.</li> </ul>		
Evidence examined – to support system de renewal/expiry date where appropriate):	escription (Documents examined & relevant comments. Include	
Details: Factory policy, rules and regulation committee meeting register, complain dro	ns, employees' personnel files, worker's participation p register, training records etc.	
Any other comments: Nil		

Non-compliance:



1. Description of non-compliance:  NC against ETI NC against Local Law NC against customer code:	Objective evidence observed: (where relevant please add photo numbers)
None observed	
Local law and/or ETI requirement: Not applicable	Not applicable
Recommended corrective action: Not applicable	

Observation:		
Description of observation: None observed	Objective evidence observed:	
Local law or ETI requirement: Not applicable  Comments: Not applicable	Not applicable	

Good Examples observed:		
Description of Good Example (GE): Nil	Objective Evidence Observed:	
	Not applicable	



# 10. Other Issue areas: 10A: Entitlement to Work and Immigration

(Click here to return to NC-table)

# **Additional Elements**

10A.1 Only workers with a legal right to work shall be employed or used by the supplier.
10A.2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original documentation.

# **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

# **Current systems:**

- Only employees with a legal right to work shall be employed or used by the factory.
- The youngest age was 19 years old. Factory does not have system to recruit employees from manpower agency.
- The factory has no foreign workers.
- All are local workers and no permission is required for working from one district to another district. Thus, the factory is compliant with this section.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: policy, rules and regulations, employees' personnel files etc

Non-compliance:			
1. Description of non-compliance:  NC against ETI/Additional Elements NC against customer code:  Name shows all	Objective evidence observed: (where relevant please add photo numbers)		
None observed			
Local law and/or ETI /Additional Elements requirement: Not applicable	Not applicable		
Recommended corrective action: Not applicable			
Observation:			



Description of observation: None observed

Local law or ETI/Additional Elements requirement: Not applicable

Comments: Not applicable

Objective evidence observed:

Not applicable

Good examples observed:		
Description of Good Example (GE): Nil	Objective Evidence Observed: Not applicable	



# 10. Other issue areas 10B2: Environment 2-Pillar

(Click here to return to summary of findings)

To be completed for a 2–Pillar SMETA Audit, and remove the following page which is 10B4 environment 4 pillar

10B2.1 Suppliers must comply with the requirements of local and international laws and regulations including having necessary permits.

10B2.2 The supplier should be aware of and comply with their end clients' environmental requirements. Note for auditors and readers, this is not a full environmental assessment but a check on basic systems and management approach.

# **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

# **Current systems:**

The facility prepared an environmental policy and procedure. The facility disposes all solid waste in a segregated area with proper level and identification. The facility also provides awareness training to all related personnel. Solid waste has been handover to license vendor as per local legislation who recycled that wastage. Facility conducts air emission and noise level test.

# Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Environment policy
- Wastage management policy.
- Air emission and noise level test reports
- Environmental Impact Assessment report

Any other comments: Nil

# Non-compliance:

# 1. Description of non-compliance:

NC against ETI/Additional Elements

 $\boxtimes$  NC against Local Law

It was noted that, the Environment Clearance Certificate for CPP (Captive Power Plant) of the facility expired on 02 January 2023.

# Local law and/or ETI/Additional Elements requirement:

In accordance with existing facility environment clearance certificate (clause-18) for Captive power plant (CPP) from Department of Environment (DOE), License is valid for 1 year and facility should apply 30 days before the expiry date.

In accordance with ETI base code 10B2.1 Suppliers must comply with the requirements of local and international laws and regulations including having necessary permits.

# Objective evidence observed:

Not Applicable



**Recommended corrective action:** It is recommended that management adopt practices and controls to ensure that valid Environment Clearance Certificate for CPP are obtained from concern authority and kept on-site ready for review.

# Non-compliance:

# 2. Description of non-compliance:

NC against ETI/Additional Elements

Objective evidence observed:
NC Photo-6

Based on factory tour it was noted that solid wastage such as jhut, poly, cartons were found kept under the open sky without maintaining proper segregation as per types and hazards beside shed 2.

# Local law and/or ETI/Additional Elements requirement:

As per the Bangladesh Labor Act 2006, section 54, the arrangements of removing the wastes and liquids should be in accordance with the existing law and direction of the country and the clearance issued by the environment and health authorities concerned on the measures taken should be submitted to the inspector.

In accordance with ETI base 10B2.2 The supplier should be aware of and comply with their end clients' environmental requirements.

**Recommended corrective action:** It is recommended that management adopt practices and controls to ensure that all wastages are kept in designated wastage area maintaining the proper segregation.

Observation:	
Description of observation: None Observed	Objective evidence observed:
Local law or ETI/additional elements requirement: Not Applicable	Not Applicable

Good examples observed:		
Description of Good Example (GE): None Observed	Objective Evidence Observed: Not Applicable	

Other findings

Comments: Nil

Other Findings	Outside	the Sco	pe of the	Code
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None observed

# **Community Benefits**



(Please list below any specific community benefits that the site management stated that they were involved in, for example, HIV programme, education, sports facilities)

None observed

# **Appendix 1**

Comparison between ETI code and Customer's Supplier's Code. Any areas where a site complies with the Customer's Supplier Code, but not with the ETI code are discussed at the audit close out meeting and recorded on the CAPR. Note to supplier "for this customer it may not be necessary to complete corrective actions where NC's DO NOT meet the ETI code, but DO meet your customer's code. If the audit is shared with other customers who work to the ETI code or an equivalent international standard, corrective actions will be necessary."

Not Applicable please x

**NOTE:** The provisions of the ETI base Code constitute minimum and not maximum standards, and this code should not be used to prevent companies from exceeding these standards. Companies applying the ETI Base Code are expected to comply with national and other applicable law and, where the provisions of law and the ETI Base Code address the same subject, to apply that provision which affords the greater protection.

**Instruction to Audit Company:** fill in the relevant clauses from the Customer Supplier Code - where applicable.

protection.	
ETI Code / Additional Elements	Customer's Supplier Code equivalent
0.A. Universal Rights covering UNGP	0.A. Universal Rights covering UNGP
O.A. Guidance for Observations  O.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers.  O.A.2 Businesses should have a designated person responsible for implementing standards concerning Human rights  O.A.3 Businesses shall identify their stakeholders and salient issues.  O.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.  O.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.  O.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter.	None
0.B. Management Systems & Code Implementation	0.B. Management Systems & Code Implementation



0.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code. 0.2 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code. 0.3 Suppliers are expected to communicate this Code to all employees. 0.4 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.	None
ETI 1. Forced Labour	ETI 1. Forced Labour
1.1 There is no forced, bonded or involuntary prison labour.  1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.	None
ETI 2. Freedom of association and the right to collective bargaining are respected	ETI 2. Freedom of association and the right to collective bargaining are respected
2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively. 2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities. 2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace. 2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.	None
ETI 3. Working conditions are safe and hygienic	ETI 3. Working conditions are safe and hygienic
3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment. 3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for new or reassigned workers.	None



3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided. 3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers. 3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.	
ETI 4. Child labour shall not be used	ETI 4. Child labour shall not be used
<ul> <li>4.1 There shall be no new recruitment of child labour.</li> <li>4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.</li> <li>4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.</li> <li>4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.</li> </ul>	None
ETI 5. Living wages are paid	ETI 5. Living wages are paid
5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income. 5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid. 5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.	None
ETI 6. Working Hours are not excessive	ETI 6. Working Hours are not excessive
6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub-clauses 6.2 to 6.6 are based on international labour standards.	None

- 6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week.
- 6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.
- 6.4 The total hours worked in any 7 day period shall not exceed 60 hours, except where covered by clause 6.5 below.
- 6.5 Working hours may exceed 60 hours in any 7 day period only in exceptional circumstances where **all** of the following are met:
  - this is allowed by national law;
  - this is allowed by a collective agreement freely negotiated with a workers' organisation representing a significant portion of the workforce;
  - appropriate safeguards are taken to protect the workers' health and safety; and
  - The employer can demonstrate that exceptional circumstances apply such as unexpected production peaks, accidents or emergencies.
- 6.6 Workers shall be provided with at least one day off in every 7 day period or, where allowed by national law, 2 days off in every 14 day period.

#### ETI 7. No discrimination is practised

ETI 8. Regular employment is provided

# 7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

ETI 8. Regular employment is provided

ETI 7. No discrimination is practised

#### 8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.

## 8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be

#### None

None



avoided through the use of labour-only contracting, sub-contracting, or home-working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed-term contracts of employment.  Additional Elements: Responsible Recruitment 8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements.  8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual	
labour The supplier shall implement processes to	
enable adequate control over agencies with regards the above points and related legislation.	
8.5 Employment agencies must only supply workers registered with them.	
8.6 Workers pay no recruitment fee at any stage of the recruitment process.	
8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and	
are understood and signed by workers.	
8A: Sub-Contracting and Homeworking	8A: Sub–Contracting and Homeworking
8A: Sub-Contracting and Homeworking  8A.1 There should be no sub-contracting unless previously agreed with the main client.  8A.2 Systems and processes should be in place to manage sub-contracting, homeworking and external processing.	8A: Sub-Contracting and Homeworking  None
8A.1 There should be no sub–contracting unless previously agreed with the main client. 8A.2 Systems and processes should be in place to manage sub–contracting, homeworking and	
8A.1 There should be no sub–contracting unless previously agreed with the main client. 8A.2 Systems and processes should be in place to manage sub–contracting, homeworking and external processing.	None
8A.1 There should be no sub-contracting unless previously agreed with the main client. 8A.2 Systems and processes should be in place to manage sub-contracting, homeworking and external processing.  ETI 9. No harsh or inhumane treatment is allowed  9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited. Additional elements: 9.2 companies should provide access to a	None  ETI 9. No harsh or inhumane treatment is allowed



legal right to work by reviewing original documentation.

10. Other issue areas 10B2: Environment 2–Pillar

10B2.1 Suppliers must comply with the requirements of local and international laws and regulations including having necessary permits.

10B2.2 The supplier should be aware of and comply with their end clients' environmental requirements. Note for auditors and readers, this is not a full environmental assessment but a check on basic systems and management approach.

SMETA Extra Sections for 4 Pillar Audit:	SMETA Extra Sections for 4 Pillar Audit:
Environment Section	Environment Section
B.4. Compliance Requirements  10B4.1 Businesses as a minimum must meet the requirements of local and national laws related to environmental standards.  10B4.2 Where it is a legal requirement, businesses must be able to demonstrate that they have the relevant valid permits including for use and disposal of resources e.g. water, waste etc.  10B4.3 Businesses shall be aware of their end client's environmental standards/code requirements  10B4.4 Suppliers should have an environmental policy, covering their environmental impact, which is communicated to all appropriate parties, including its own suppliers.  10B4.5 Suppliers shall be aware of the significant environmental impact of their site and its processes.  10B4.6 The site should measure its impacts, including continuous recording and regular reviews of use and discharge of natural resources e.g. energy use, water use (see 4-pillar audit report and audit checks for details).  10B4.7 Businesses shall make continuous improvements in their environmental performance.  10B4.8 Businesses shall have available for review any environmental certifications or any environmental management systems documentation  10B4.9 Businesses should have a nominated individual responsible for co-ordinating the site's efforts to improve environmental performance.  B4. Guidance for Observations	Not applicable



10B4.10 Suppliers should have completed the appropriate section of the SAQ and made it available to the auditor.

10B4.11 Has the site recently been subject to (or pending) any fines/prosecutions for noncompliance to environmental regulations.

#### **Business Practices Section**

#### 10C. Compliance Requirements

10C.1 Businesses shall conduct their business ethically without bribery, corruption, or any type of fraudulent Business Practice.

10C.2 Businesses as a minimum must meet the requirements of local and national laws related to bribery, corruption, or any type of fraudulent Business Practices.

10C.3 Where it is a legal requirement, businesses must be able to demonstrate that they comply with all fiscal legislative requirements.

10C.4 Businesses shall have access to a transparent system in place for confidentially reporting, and dealing with unethical Business Ethics without fear of reprisals towards the reporter.

10C.5 Businesses should have a Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice,

10C.6 Businesses should have a designated person responsible for implementing standards concerning Business Ethics

10C.7 Suppliers should ensure that the staff whose job roles carry a higher level of risk in the area of ethical Business Practice e.g. sales, purchasing, logistics are trained on what action to take in the event of an issue arising in their area.

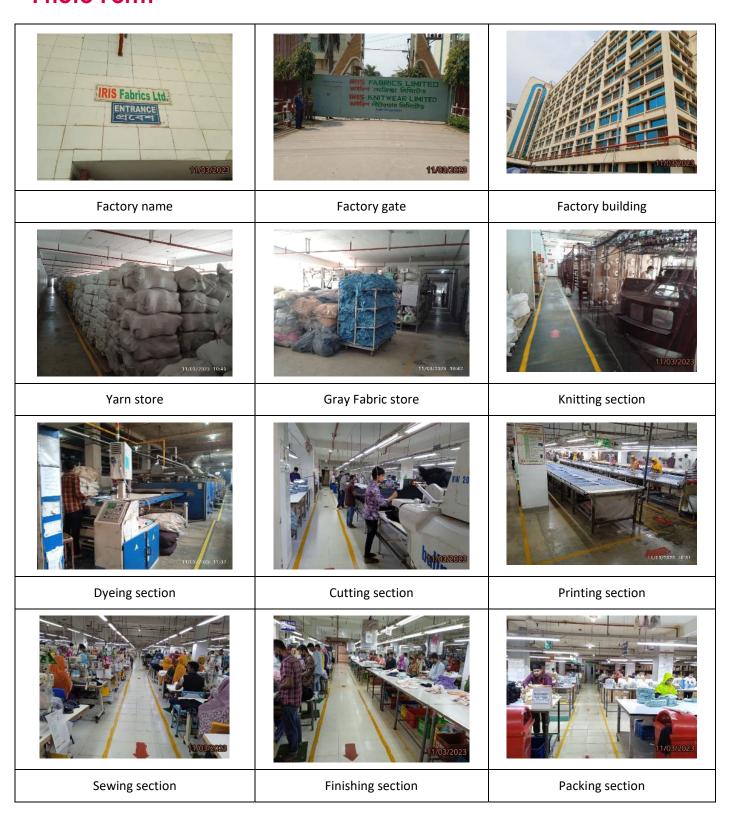
#### 10C. Guidance for Observations

10C.8 Businesses should communicate their Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice to all appropriate parties, including its own suppliers. 10C.9 Has the site recently been subject to (or pending) any fines/prosecutions for noncompliance to Business Ethics regulations. If so is there evidence that sustainable corrective actions have been implemented.

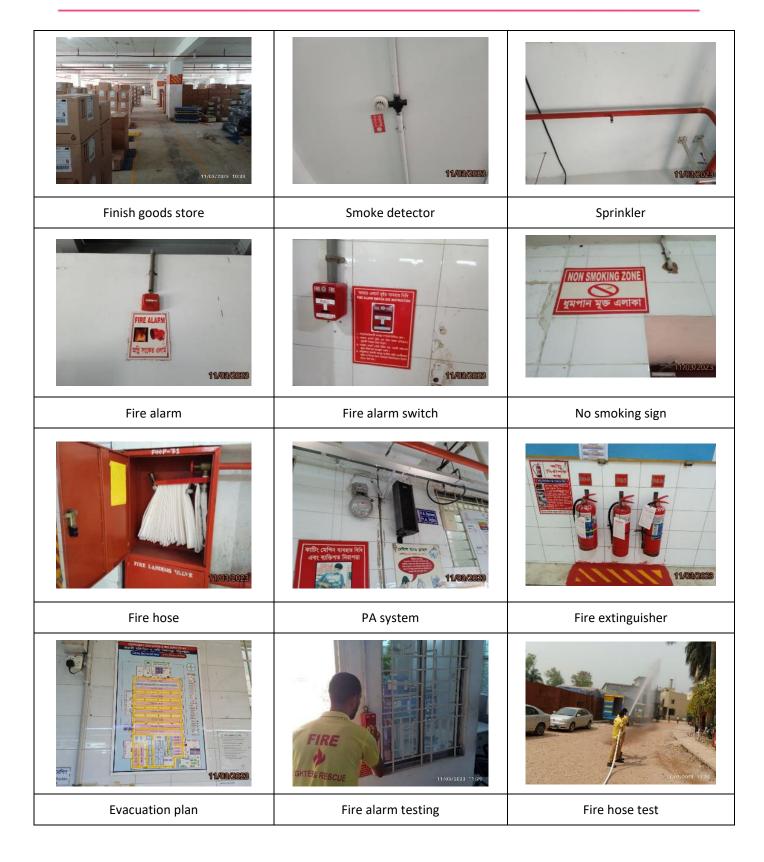
Not applicable



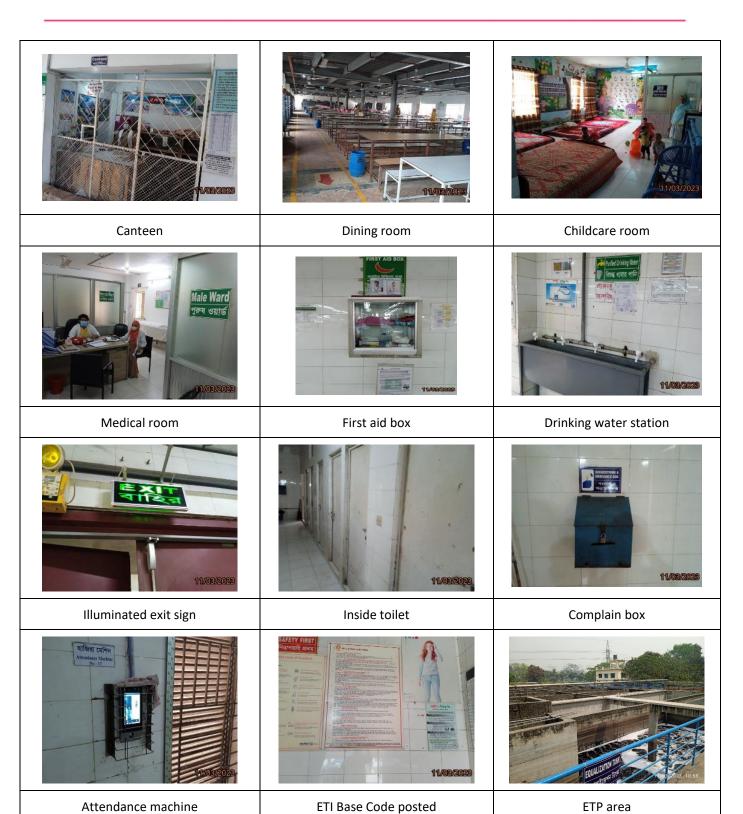
### **Photo Form**





















Fog light

Free staircase

Notice board

#### Non-Compliance photos:



NC Photo-1: Eye guard of Bartack was found in displaced condition



NC Photo-2: Eye guard of flatlock machine was found in displaced condition



NC Photo-3: Aisle marking was partially blocked by fabrics at cut panels keeping area



NC Photo-4: Necessary PPE were not wearing by dyeing operator at dyeing section.



NC Photo-5: Necessary PPE was not wearing by screen cleaner of printing section



NC Photo-6: Wastage are kept in open area without segregation





For more information visit: <a>Sedexglobal.com</a>

Your feedback on your experience of the SMETA audit you have observed is extremely valuable. It will help to make improvements to future versions.

You can leave feedback by following the appropriate link to our questionnaire:

#### Click here for Buyer (A) & Buyer/Supplier (A/B) members:

http://www.surveymonkey.com/s.aspx?sm=riPsbE0PQ52ehCo3lnq5Iw\_3d\_3d

#### Click here for Supplier (B) members:

http://www.surveymonkey.com/s.aspx?sm=d3vYsCe48fre69DRgIY\_2brg\_3d\_3d

#### **Click here for Auditors:**

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